

## COLLECTION PROGRAM

### Residential Service

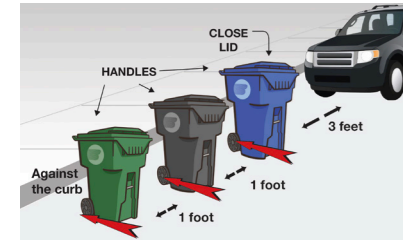
Collection service consists of automated collection of household trash, recyclables and organic waste one time per week.

### Additional Barrels

Additional trash, recycling and organic waste barrels are available for an additional monthly fee. If your barrel is damaged it will be repaired or replaced at no charge. Residents are responsible for those barrels damaged due to customer negligence or abuse.

### On Collection Day

Place your barrels near the corner of your driveway, in the street, at curbside with the handles facing your home the night before or no later than 6:00 a.m. on the day of collection. The barrels must be placed at least three feet away from any obstruction such as a vehicle, fence, lamp post, power pole or mailbox and one foot between other barrels.



### Temporary Containers

Burrtec provides a three cubic yard "rent-a-bin" service for residential clean-ups and special projects, with larger bin sizes available for landscaping, renovations, and tenant improvements. Pursuant to Municipal Code Section 8.17.030, Burrtec is the exclusive solid waste service provider authorized for resident use. For additional information and current rates, please contact Burrtec Customer Service.



### Roll-Out Service

This service is available to all residents for an additional monthly fee. Residents who are frail and/or physically unable to take their barrels to the curb may receive this service at no additional charge. Please call for service information.

### Bulky Items

Burrtec provides four residential large or bulky item curbside collections during a 12-month period at no extra charge (maximum of 5 items per collection). Please call at least 24 hours in advance to schedule your bulky item pick-up. Large or bulky items include: scrap metal, wood, old appliances, furniture, televisions, computer monitors, refrigerator or freezer, tied & bundled tree branches, mattresses, etc. Please place items out the night before or no later than 6:00 a.m. on the day of collection.

## Black Barrel

is for trash



## Blue Barrel

is for recyclables



## Green Barrel

is for green waste & food waste



### TRASH GUIDE

#### YES

Cactus  
Clothing  
Diapers  
Dishware  
Flower pots  
Hoses  
Pet waste  
Plastic bags  
Plastic toys  
Plastic utensils  
Shrink wrap  
Straws  
Window glass  
Wipes

#### NO

Batteries ⚠️  
Electronics ⚡  
Flammables ⚠️  
Fluorescent bulbs ⚠️  
Hazardous waste ⚠️  
Hot ashes ⚠️  
Infectious waste ⚠️  
Machinery 📞  
Oil ⚠️  
Organics 🌿  
Paint ⚠️  
Pesticides ⚠️  
Recyclables ♻️  
Sharps ⚠️  
Tires 📞

### RECYCLING GUIDE

#### YES

Empty cans:  
• Aerosol  
• Aluminum  
• Tin  
Empty food cartons  
Empty glass bottles & jars  
Clean paper:  
• Cardboard  
• Envelopes  
• Junk mail  
• Magazines  
• Newspaper  
• Wrapping paper  
Plastics #1-7

#### NO

Batteries ⚠️  
Bubble wrap 🗑️  
Carpet 📞  
Ceramic dishes 🗑️  
Clothing 🗑️  
Diapers 🗑️  
Electronics ⚡  
Fluorescent bulbs ⚠️  
Hoses 🗑️  
Mirrors 🗑️  
Pet food bags 🗑️  
Plastic bags 🗑️  
Plastic toys 🗑️  
Stuffed animals 🗑️  
Window glass 🗑️

### ORGANICS GUIDE

#### YES

Bagged food waste and food soiled paper\*  
Birds of Paradise  
Dead plants  
Flowers  
Grass clippings  
Leaves  
Livestock waste  
Palm fronds  
Prunings  
Shrub trimmings  
Small branches (under 4')  
Twigs  
Untreated wood  
Weeds  
\*Such as paper towels and napkins

#### NO

Batteries ⚠️  
Cactus 🗑️  
Concrete 📞  
Dirt 📞  
Electronics ⚡  
Flammables ⚠️  
Glass 🗑️  
Hazardous waste ⚠️  
Metal 🗑️  
Oil ⚠️  
Plastic ♻️  
Rocks 📞

### THESE SYMBOLS INDICATE PROPER DISPOSAL



## CONTACT INFORMATION

### Burrtec Waste Industries, Inc.

9820 Cherry Ave  
Fontana, CA 92335

**Customer Service:**  
(909) 987-3717

**Automated Payment Service:**  
(888) 298-5161

**Walk- In Hours:**  
Monday – Friday, 8:00 a.m. to 5:00 p.m.

**Phone Hours:**  
Monday – Friday, 8:00 a.m. to 5:00 p.m.

**Website:**  
Burrtec.com



### City of Rancho Cucamonga

10500 Civic Center Drive  
Rancho Cucamonga, CA 91730  
For current hours of operation please visit [www.cityofrc.us](http://www.cityofrc.us)

**Environmental Programs Info Line**  
(909) 919-2635

### Mandatory Solid Waste Service & Payment

Solid waste collection service and payment for solid waste collection service is mandatory for every occupied residential, commercial and industrial property per the Rancho Cucamonga Municipal Code. Solid waste accounts that are 60 or more days past due shall constitute a lien against the property for which the solid waste collection services were provided and shall include the delinquent amount plus administrative fees.

## FOOD WASTE RECYCLING

### California's Climate Food Fight

Organic waste decomposes in a landfill releasing a significant amount of greenhouse gas emissions that contribute to public health and safety concerns such as asthma, global climate change, extreme weather, and natural disasters. By composting organic waste, instead of sending it to landfills, we can close the loop while creating a nutrient-rich soil amendment that's ready for use in farms and gardens.

### Food Waste Recycling

California passed a law, Senate Bill 1383, to improve air quality by reducing greenhouse gas emissions from organic waste disposal such as food waste and landscape waste. CalRecycle reports that landfilled organic waste (including food waste) decomposes in landfills and generates greenhouse gases contributing to global climate change. Reducing methane gas through actions like organic waste recycling will reduce emissions and the impacts of climate change. To comply with this mandate, communities are required to have a Food Waste Recycling Program for residential customers. For more information, please visit: [www.calrecycle.ca.gov/climate/slcp](http://www.calrecycle.ca.gov/climate/slcp)

### RECYCLE YOUR FOOD BY FOLLOWING THESE STEPS:

1. Collect food waste in a plastic bag and separate it from your other waste and recycling.
2. Secure the plastic bag by tying it off. We encourage you to reuse plastic bags you may already have; they will be sorted and removed prior to processing.
3. Place your secured bagged food waste inside your green organics barrel, along with your other loose green waste.



Your recycling efforts contribute to the reduction of greenhouse gas emissions from landfilled organic waste. This includes methane, a greenhouse gas 80 times more potent than carbon dioxide.

### TIPS TO PREVENT FOOD WASTE AT HOME

- Plan ahead: Before you go to the grocery store or order out, check the fridge and pantry for food items that need to be cooked or that you already have and do not need to purchase.
- Serve smart: Aim to cook and serve the right portions for the number of people you are feeding.
- Store food wisely: Different foods require different conditions.
- Check your fridge often: Keep track of what you have and what needs to be used. Eat or freeze items before you need to throw them away.
- Use your freezer: Your freezer can help save food and time.



### What is Considered Food Waste?

Food waste includes: fruits, vegetables, meats, seafood, bread, dairy, eggshells, coffee, plate scrapings, peels, rinds, food-soiled paper, moldy food, and expired food.

### What's NOT Allowed in your Green Organics Barrel?

Unacceptable items include: trash, styrofoam, liquids, glass, batteries, metal, diapers, pet waste, electronic waste, recyclables, and hazardous waste.

WATCH OUR VIDEO ON FOOD WASTE RECYCLING:



## HOUSEHOLD HAZARDOUS WASTE

Residents can safely dispose of unused household cleaners, paints, used motor oil, and electronics at the City's Household Hazardous Waste Facility. The service is free, but proof of residency in San Bernardino County is required. Business waste and Sharps are not accepted. Please scan the QR code, visit [www.cityofrc.us](http://www.cityofrc.us), or call the Environmental Programs Info Line at (909) 919-2635 for location information, hours of operation, a complete list of acceptable items, transportation guidelines and holiday closure information.



### Hazardous Materials Warning!

Please do not expose your trash collector or landfill to dangers such as: EXPLOSIVES, LIQUIDS THAT ARE TOXIC, HIGHLY FLAMMABLE OR RADIOACTIVE, OR ANY OTHER HAZARDOUS MATERIALS INCLUDING PAINT, PESTICIDES, BATTERIES and CLEANERS. DO NOT place these items in your barrel. Please visit the City's website [www.cityofrc.us](http://www.cityofrc.us) or call the Environmental Programs Info Line at (909) 919-2635 for proper disposal information.

### It's as easy as 1-2-3!



1. KEEP products in original containers or properly labeled with a sealed lid.
2. SECURE products so they won't spill or leak during transport.
3. TAKE them to your nearest collection center.

### Home Generated Sharps

It is illegal to dispose of SHARPS in barrels meant for trash, recycling or organics. It is also illegal to transport sharps in non-sharps approved containers. Please visit [www.med-project.org](http://www.med-project.org), scan the QR code or call the Med Project Call Center at 1-844-633-7765 to order a postage paid sharps mail back collection container.



"We'll Take Care Of It."

## OTHER INFORMATION

### Holiday Tree Collection

We will collect your Christmas trees placed at the curb on your regularly scheduled collection day beginning December 26th and will continue for two weeks following Christmas on your regular collection day. Trees longer than 6' must be cut in half. Please remove ornaments, tinsel, and stands before placing at curbside.



### Holiday Schedule

Burrtec observes the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. If the holiday falls on a weekday, services will be delayed by one day for that week only. Your regular schedule will resume the following week. There is no interruption in service if the holiday falls on a Saturday or Sunday.

### Senior Discount

If you are a senior who is 60 years of age or older, you could be eligible for a senior discount. Please contact our Customer Service Department for additional information.

### Kids Corner

The Kids Corner on our website is a special spot dedicated to our youngest fans! Visit and download fun activity sheets such as word searches, coloring pages, line matching and more. Kids can test their recycling knowledge and learn a little something too.

Visit: [burrtec.com/kids-corner](http://burrtec.com/kids-corner) to explore the Kids Corner.



### Stay in Touch

Visit our website for updates, to pay your bill, request services, and more! Navigate to: <https://www.burrtec.com/city/service-location/rancho-cucamonga/> or visit our main page: [Burrtec.com](http://Burrtec.com)

### Questions?

Please call the Burrtec Customer Service Department between 8:00 a.m. and 5:00 p.m. Monday through Friday at (909) 987-3717.

# CITY OF RANCHO CUCAMONGA

## RESIDENTIAL COLLECTION PROGRAM

### TRASH | ORGANICS | RECYCLING

