

COLLECTION PROGRAM

Residential Service

Consists of the automated collection of household waste. Residents receive three barrels for collection: a black barrel for trash, a blue barrel for recyclables and a green barrel for green waste and bagged food waste. Please place barrels curbside by 6:00 a.m. on the scheduled collection day. As a courtesy, promptly remove barrels after service. Please place barrels at least 2 feet apart from each other, facing the street, with wheels next to the curb/property line, to one side of the driveway and three feet from parked vehicles or other obstructions.

Additional Barrels

Residents can request additional barrels for a nominal charge. If your barrel is damaged it will be repaired or replaced at no charge. Residents are responsible for those barrels damaged due to negligence or abuse.



Bulky Items

You may request up to 4 pick-ups of bulky items (5 items per pick up) and certain electronic devices each year at no additional charge. These items will be collected on your regularly scheduled collection day by a different service truck. Please contact our Customer Service Department to arrange for a pick up.



Holiday Schedule

Burrtec observes the following holidays: Christmas Day, Independence Day, Labor Day, Memorial Day, New Year's Day and Thanksgiving Day. When a holiday falls on a weekday, service will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.

Holiday Tree Collection

We will collect and recycle your holiday trees placed at the curb on your regularly scheduled collection day beginning December 26th and will continue for two weeks following Christmas. Trees longer than 6' must be cut in half. Please remove ornaments, tinsel and stands before placing at curbside.



Black Barrel or Brown Barrel with Black Lid is for trash



TRASH GUIDE

YES

Clothing
Diapers
Dishware
Flower pots
Hoses
Pet waste
Plastic bags
Plastic toys
Plastic utensils
Shrink wrap
Straws
Window glass
Wipes

NO

Batteries ⚠️
Electronics ⚡
Flammables ⚠️
Fluorescent bulbs ⚠️
Hazardous waste ⚠️
Hot ashes ⚠️
Infectious waste ⚠️
Machinery ⚠️
Oil ⚠️
Organics 🌿
Paint ⚠️
Pesticides ⚠️
Sharps ⚠️
Tires ⚠️

Blue Barrel is for recyclables



RECYCLING GUIDE

YES

Empty cans:
• Aerosol
• Aluminum
• Tin
Empty food cartons
Empty glass bottles & jars
Clean paper:
• Cardboard
• Envelopes
• Junk mail
• Magazines
• Newspaper
• Wrapping paper
Plastics #1-7

NO

Batteries ⚠️
Bubble wrap 🗑️
Carpet 📞
Ceramic dishes 🗑️
Clothing 🗑️
Diapers 🗑️
Electronics ⚡
Fluorescent bulbs ⚠️
Hoses 🗑️
Mirrors 🗑️
Pet food bags 🗑️
Plastic toys 🗑️
Stuffed animals 🗑️
Window glass 🗑️

Green Barrel is for green waste & food waste



ORGANICS GUIDE

YES

Bagged food waste and food soiled paper*
Birds of Paradise
Dead plants
Flowers
Grass clippings
Leaves
Palm fronds
Prunings
Shrub trimmings
Small branches (under 4')
Twigs
Untreated wood
Weeds
*Such as paper towels and napkins

NO

Batteries ⚠️
Cactus 🗑️
Concrete 📞
Dirt 📞
Electronics ⚡
Flammables ⚠️
Glass 🗑️
Hazardous waste ⚠️
Metal 🗑️
Oil ⚠️
Plastic ♻️
Rocks 📞



TRASH



RECYCLING



ORGANIC WASTE



HAZARDOUS WASTE



ELECTRONIC WASTE



CALL OUR OFFICE



CONTACT INFORMATION

Burrtec Waste Industries, Inc.

5455 Industrial Parkway
San Bernardino, CA 92407

Customer Service:
(909) 889-1969

Automated Payment Service:
(888) 298-5161

Hours of Operation:
Monday – Friday
8:00 a.m. to 5:00 p.m.

Website:
Burrtec.com



City of Highland

27215 Base Line
Highland, CA 92364

City Phone Number
(909) 864-6861 ext. 271

Hours of Operation
Monday - Thursday
7:30 am to 5:30 p.m.

Website
www.highlandca.gov

Para obtener una versión en español, comuníquese con Burrtec o la ciudad de Highland, o visite nuestro sitio web: burrtec.com/city/service-location/highland/

FOOD WASTE RECYCLING

California's Climate Food Fight

Organic waste that decomposes in a landfill releases a significant amount of greenhouse gas emissions that contribute to public health and safety concerns such as asthma, global climate change, extreme weather, and natural disasters. By composting organic waste, instead of sending it to landfills, we can close the loop on sustainability while creating a nutrient-rich soil amendment that's ready for use in farms and gardens.

Food Waste Recycling

California passed a law, Senate Bill 1383, to improve air quality by reducing greenhouse gas emissions from organic waste disposal such as food waste and landscape waste. CalRecycle reports that landfilled organic waste (including food waste) decomposes in landfills and generates greenhouse gases contributing to global climate change. Reducing methane gas through actions like organic waste recycling will reduce emissions and the impacts of climate change. To comply with this mandate, communities are required to have a Food Waste Recycling Program for residential customers. For more information, please visit: www.calrecycle.ca.gov/climate/slcp

RECYCLE YOUR FOOD BY FOLLOWING THESE STEPS:

1. Collect food waste separate from your other waste and recycling.
2. Secure plastic bag by tying it off. We encourage you to reuse plastic bags you may already have; they will be sorted and removed prior to composting.
3. Place your secured bagged food waste inside your green organics barrel, along with your other loose green waste.



Your recycling efforts contribute to the reduction of greenhouse gas emissions in landfilled organic waste. This includes methane, a greenhouse gas 80 times more potent than carbon dioxide.

TIPS TO PREVENT FOOD WASTE AT HOME

- Plan ahead: Before you go to the grocery store or order out, check the fridge and pantry for food items that need to be cooked or that you already have and do not need to purchase.
- Serve smart: Aim to cook and serve the right portions for the number of people you are feeding.
- Store food wisely: Different foods require different conditions.
- Check your fridge often: Keep track of what you have and what needs to be used. Eat or freeze items before you need to throw them away.
- Use your freezer: Your freezer can help save food and time.

WATCH OUR VIDEO ON FOOD WASTE RECYCLING:



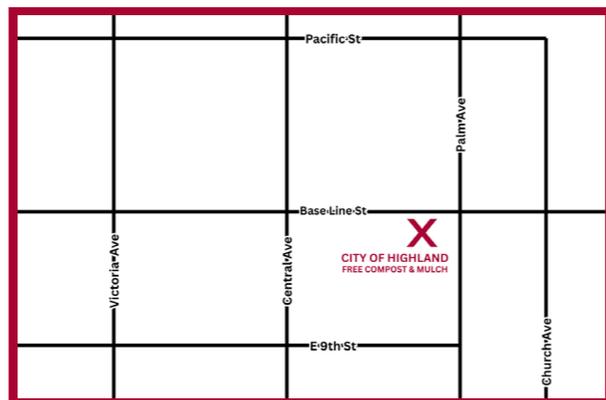
COMPOST GIVEAWAY

APRIL 11, 2026 • MAY 9, 2026 • SEPTEMBER 19, 2026

Time: 8am - 12 (noon)

Location: Highland City Hall, 27215 Base Line

The City of Highland Public Service Division and Burrtec Waste Industries, Inc. are teaming up to host three compost giveaways this year so residents can tackle the Spring and Fall lawn and garden projects.



HOW IT WORKS

- Open to all Residents (*proof of residency will NOT be required*).
- This is a **SELF-SERVE** program; participants must provide their own shovels and assistance to load their vehicle.
- Available on a first come, first-serve basis. (*Wait time could be up to 2 hours*).
- A tarp is recommended for open-bed trucks and trailers.
- City staff reserve the right to end the event at any time due to product availability.

HOUSEHOLD HAZARDOUS WASTE

Many items commonly used in homes contain toxic chemicals that are harmful to the environment. These items are typically referred to as household hazardous waste (HHW). Proper use and disposal is critical to your safety and the health of the environment. Protect your family by getting rid of your HHW at your closest HHW collection center.

Acceptable items include: automotive fluids, batteries, cooking oil, e-waste, fertilizers & pesticides, fuels, household cleaners, paint products, pool and spa chemicals and polishes/waxes. You can bring 15 gallons or 125 pounds in containers no larger than 5 gallons per visit.

Please do not expose your trash collector or landfill to dangers such as: EXPLOSIVES, LIQUIDS THAT ARE TOXIC, HIGHLY FLAMMABLE OR RADIOACTIVE, OR ANY OTHER HAZARDOUS MATERIALS INCLUDING PAINT, PESTICIDES and CLEANERS. DO NOT place these items in your barrels. Call (909) 382-5401 for hazardous waste disposal information.



It's as easy as 1-2-3!

1. **KEEP** products in original containers or properly labeled with a sealed lid.
2. **SECURE** products so they won't spill or leak during transport.
3. **TAKE** them to your nearest collection center.

HHW Disposal Locations

San Bernardino Int'l Airport Collection Center
**Also accepts e-waste and sharps.*
 2824 East "W" Street, Bldg. 302
 San Bernardino, CA 92408.
 Monday-Friday, 9:00 a.m. to 4:00 p.m.
 (909) 382-5401

Redlands City Yard HHW Collection Center
 500 Kansas St. at Park Ave., Redlands, CA 92374
 Saturday, 9:00 a.m. to 2:00 p.m.
 1-800-645-9228

"We'll Take Care Of It."

OTHER INFORMATION

Temporary Containers

Burrtec offers a three cubic yard "rent-a-bin" for residential clean-up and special projects. Larger 40-yard roll off containers are also available.



Roll-Out Service

Residents who are physically unable to take their barrels to the curb are eligible for roll-out service at no additional charge upon request. Please contact our Customer Service Department for additional information.

Tax Roll Billing

The residential Solid Waste and Recycling Collection Service Fees will be placed on your property tax bill. Extra services provided in between tax billing cycles will be billed directly to the property owner.

Kids Corner

The Kids Corner on our website is a special spot dedicated to our youngest fans! Visit and download fun activity sheets such as word searches, coloring pages, line matching and more. Kids can test their recycling knowledge and learn a little something too.

Visit: burrtec.com/kids-corner to explore the Kids Corner.



Stay in Touch

Visit our website for updates, to pay your bill, request services, and more! Navigate to: <https://www.burrtec.com/city/service-location/highland/> or visit our main page: Burrtec.com

Questions?

Please call Burrtec Customer Service Department, between 8:00 a.m. and 5:00 p.m. Monday through Friday at (909) 889-1969.

CITY OF HIGHLAND

RESIDENTIAL COLLECTION PROGRAM

TRASH | ORGANICS | RECYCLING

