

#### Residential Service

Consists of the automated collection of household waste. Residents receive three barrels for collection: a black barrel for trash, a blue barrel for recyclables and a green barrel for green waste and bagged food waste. Please place barrels curbside by 6:00 a.m. on the scheduled collection day. As a courtesy, promptly remove barrels after service. Please place barrels at least 2 feet apart from each other, facing the street, with wheels next to the curb/property line, to one side of the driveway and three feet from parked vehicles or other obstructions.

#### Food Waste Recycling

California passed a law, Senate Bill 1383, to improve air quality by reducing greenhouse gas emissions from organic waste disposal such as food waste and landscape waste. CalRecycle reports that landfilled organic waste (including food waste) decomposes in landfills and generates greenhouse gases contributing to global climate change. Reducing methane gas through actions like organic waste recycling will reduce emissions and the impacts of climate change. To comply with this mandate, communities are required to have a Food Waste Recycling Program for residential customers. For more information, please visit: [www.calrecycle.ca.gov/climate/slcp](http://www.calrecycle.ca.gov/climate/slcp)

Recycle your food by following these steps:

1. Collect food scraps and food waste in a bag.
2. Place bagged food waste inside your green organics barrel.

#### Holiday Tree Collection

We will collect and recycle your holiday trees placed at the curb on your regularly scheduled collection day beginning December 26th and will continue for two weeks following Christmas. Trees longer than 6' must be cut in half. Please remove ornaments, tinsel and stands before placing at curbside.

#### Holiday Schedule

Burrtec observes the following holidays: Christmas Day, Independence Day, Labor Day, Memorial Day, New Year's Day and Thanksgiving Day. When a holiday falls on a weekday, service will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.

#### Additional Carts

Residents can request additional barrels for a nominal charge. If your barrel is damaged it will be repaired or replaced at no charge. Residents are responsible for those barrels damaged due to negligence or abuse.

#### Temporary Containers

Burrtec offers a three cubic yard "rent-a-bin" for residential clean-up and special projects. Larger bins are also available.

#### Roll-Out Service

Residents who are physically unable to take their barrels to the curb are eligible for roll-out service at no additional charge upon request. Please contact our Customer Service Department for additional information.

#### Bulky Items

You may request up to 4 pick-ups of bulky items (5 items per pick up) and certain electronic devices each year at no additional charge. These items will be collected on your regularly scheduled collection day by a different service truck. Please contact our Customer Service Department to arrange for a pick up.

#### Tax Roll Billing

The residential Solid Waste and Recycling Collection Service Fees will be placed on your property tax bill. Extra services provided in between tax billing cycles will be billed directly to the property owner.

## HOUSEHOLD HAZARDOUS WASTE

Many items commonly used in homes contain toxic chemicals that are harmful to the environment. These items are typically referred to as household hazardous waste (HHW). Proper use and disposal is critical to your safety and the health of the environment. Protect your family by getting rid of your HHW at your closest HHW collection center.

Acceptable items include: automotive fluids, batteries, cooking oil, e-waste, fertilizers & pesticides, fuels, household cleaners, paint products, pool and spa chemicals and polishes/waxes. You can bring 15 gallons or 125 pounds in containers no larger than 5 gallons per visit.

Please do not expose your trash collector or landfill to dangers such as: **EXPLOSIVES, LIQUIDS THAT ARE TOXIC, HIGHLY FLAMMABLE OR RADIOACTIVE, OR ANY OTHER HAZARDOUS MATERIALS INCLUDING PAINT, PESTICIDES and CLEANERS. DO NOT** place these items in your barrels. Call 1(800) OILY CAT for hazardous waste disposal information.

It's as easy as 1-2-3!

1. **KEEP** products in original containers or properly labeled with a sealed lid.
2. **SECURE** products so they won't spill or leak during transport.
3. **TAKE** them to your nearest collection center.

### HHW Disposal Locations

**San Bernardino County Fire Department Household Hazardous Waste Division**  
**San Bernardino - S.B. International Airport**  
 2824 East "W" Street, Bldg. 302. San Bernardino, CA 92408. Monday - Friday,  
 9 a.m. to 4 p.m. 1-800-OILY-CAT (645.9228). *\*Also accepts e-waste and sharps.*

**Redlands - Redlands City Yard**

500 Kansas St. at Park Ave. Redlands, CA 92374. Saturday, 9:30 a.m. to 12:30 p.m.

## CONTACT INFORMATION

### Burrtec Waste Industries, Inc.

5455 Industrial Parkway  
 San Bernardino, CA 92407

#### Customer Service:

(909) 889-1969

#### Automated Payment Service:

(888) 298-5161

#### Hours of Operation:

Monday – Friday, 8:00 a.m. to 5:00 p.m.

#### Website:

Burrtec.com

#### Follow us:

Instagram: @Burrtec\_Waste  
 Facebook.com/BurrtecWaste  
 Twitter: @BurrtecWaste

### City of Highland

27215 Base Line, Highland CA 92364

#### Public Service Division:

(909) 864-8732 ext. 271

#### Hours of Operation

Monday - Thursday, 7:30 am to 5:30 p.m.

#### Website

publicservices.cityofhighland.org

**Black Barrel or  
Brown Barrel with Black Lid**  
is for trash



#### DO NOT ADD HAZARDOUS WASTE

Your black/brown TRASH barrel is for Trash collection. Do not place trash in the Recycling or Organics barrel or it will not be collected.

**Blue Barrel**  
is for recyclables



#### PLEASE DO NOT BAG RECYCLABLES

Your blue RECYCLING barrel is for recyclable materials (please see the list below of acceptable items). Don't forget that every ounce counts!

**Green Barrel**

is for green waste & food waste



#### PLEASE BAG FOOD WASTE

Your ORGANICS barrel is to be used for organic material only (green waste and food waste). Please do not place bagged green waste in the barrel.

### TRASH GUIDE

#### YES

Clothing  
 Diapers  
 Dishware  
 Hoses  
 Flower pots  
 Palm fronds  
 Pet waste  
 Plastic bags  
 Plastic toys  
 Plastic utensils  
 Shrink wrap  
 Straws  
 Window glass  
 Wipes

#### NO

Batteries ⚡  
 Electronic waste ⚡  
 Hazardous waste ⚠️  
 Hot ashes 🔥  
 Infectious waste ⚠️  
 Flammables ⚠️  
 Fluorescent bulbs ⚡  
 Machinery ⚠️  
 Paint ⚠️  
 Pesticides ⚠️  
 Oil ⚠️  
 Organics 🌿  
 Sharps ⚠️  
 Tires ⚠️

### RECYCLING GUIDE

#### YES

Plastics #1-7  
 Empty food cartons  
 Empty glass bottles & jars  
 Empty cans:  
 • Aerosol  
 • Aluminum  
 • Tin  
 Clean paper:  
 • Cardboard  
 • Envelopes  
 • Junk mail  
 • Magazines  
 • Newspaper  
 • Pizza boxes  
 • Wrapping paper

#### NO

Bubble wrap 🗑️  
 Batteries ⚡  
 Carpet 🛋️  
 Ceramic dishes 🗑️  
 Clothing 🗑️  
 Diapers 🗑️  
 Electronic waste ⚡  
 Fluorescent bulbs ⚡  
 Hoses 🗑️  
 Mirrors 🗑️  
 Pet food bags 🗑️  
 Plastic toys 🗑️  
 Stuffed animals 🗑️  
 Window glass 🗑️

### ORGANICS GUIDE

#### YES

Bagged food waste  
 Birds of Paradise  
 Dead plants  
 Expired food  
 Flowers  
 Food soiled paper  
 Grass clippings  
 Horse manure  
 Leaves  
 Prunings  
 Shrub trimmings  
 Small branches (under 4')  
 Untreated wood  
 Weeds

#### NO

Batteries ⚡  
 Cactus 🗑️  
 Concrete 🗑️  
 Dirt 🗑️  
 Electronic waste ⚡  
 Flammables ⚠️  
 Glass 🗑️  
 Hazardous waste ⚠️  
 Metal 🗑️  
 Oil ⚠️  
 Pet waste 🗑️  
 Plastic 🗑️  
 Rocks 🗑️  
 Sharps ⚠️

### THESE SYMBOLS INDICATE PROPER DISPOSAL

