

# the City of Cathedral City

## Refuse & Recycling Guide

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common questions



Burrtec Waste & Recycling Services  
Customer Service Department  
(760) 340-2113  
customerservice@burrtecdesert.com  
www.burrtec.com



## Cathedral City

City of Cathedral City  
Environmental Conservation Manager  
(760) 770-0369  
dpressgrove@cathedralcity.gov  
www.DiscoverCathedralCity.com

***Partnering together for a better environment!***

**Burrtec Waste & Recycling Services  
observes the following holidays:**

**New Year's Day / Memorial Day / Independence Day  
Labor Day / Thanksgiving Day / Christmas Day**

When one of the holidays is observed on a weekday,  
collections for the remainder of the week will be delayed one day.

The R&R Guide is printed and mailed out as a service to the  
residents of Cathedral City by the City of Cathedral City  
and Burrtec Waste & Recycling Services.

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directly related to this guide.



PLEASE USE ENVIRONMENTALLY SOUND PRINTING PRACTICES  
WHENEVER YOU HAVE DOCUMENTS THAT MUST BE PRINTED.

# You Can Make a Difference

The purpose of this guide is to make sure that you know exactly what you can do to decrease the amount of waste sent to the landfill and to protect our natural resources. By making you more aware of all the disposal and recycling programs available, you can decide for yourself which solutions best suit your lifestyle. Outlined in detail in this guide are recycling programs that are free of charge to Cathedral City residents. If every Cathedral City resident were to use just one or two of these free programs, the beneficial impact on our City's environment would be substantial.

**You can make a difference.**



*DISCLAIMER | Every effort has been made to provide complete and accurate information. However, we recognize that there may be omissions or outdated information. If you have suggestions, questions, or revisions for the Refuse & Recycling Guide, please contact the City of Cathedral City Environmental Conservation Division at (760) 770-0340 or visit our website at [www.cathedralcity.gov](http://www.cathedralcity.gov).*

# Standard Residential Service

Burrtec Waste & Recycling Services' automated refuse and recycling program only allows for disposal of materials placed inside the proper containers. Cathedral City residents can place trash and recycling carts out at the curb once a week for service.

To find out when your service day is, please contact Burrtec at **(760) 340-3112**.

## Barrel Handling Instructions:

- All barrels must be out before 6:00 a.m. with the lids closed. Place barrel at the curb, with the front facing the street.
- Barrels must be at least five feet from any stationary object such as a mailbox, fence post, or tree.
- Parked cars must be at least fifteen feet from barrels.
- Multiple barrels must be at least two feet from each other.
- Do not overload the barrels. Maximum weight is 150 lbs. per barrel.
- All cardboard boxes must be flattened, tied together, and placed next to the recycling barrel.
- Refuse, recyclables, or yard waste outside of your containers will not be picked up.
- Be sure the hinged lids are closed.

## Code Compliance Tip:

- Garbage containers must be stored behind your fence out of public view within 12 hours after curb service. They should not be seen from the street or neighboring properties.



◀ 15' ▶

*Front of barrel must face street.*



◀ 5' ▶

*Place barrels close to the edge of the curb.*

# Residential Refuse Program

## Refuse, Recycling and Greenwaste

Cathedral City residents are provided one 96 gallon automated barrel for their regular household refuse. This barrel can be rolled to the curb one time per week for service.

The burgundy barrel is for regular household trash, food waste, and pet waste.

### Non-Acceptable Items:

- Construction debris, dirt, etc.
- Medical products such as syringes
- Bulky items such as furniture, appliances, etc.
- Electronic items such as televisions and computers
- Hot ashes or hot coals must be cooled to room temperature
- Universal Waste such as household batteries, cell phones, and fluorescent light bulbs
- Hazardous materials such as motor oil, cleaning products, pool chemicals, car batteries, etc.



◀ 2' ▶

*Maximum weight per barrel is 150 lbs.*



◀ 5' ▶

*Always keep children away from moving vehicles and equipment.*



# Residential Recycling Program



## Refuse, Recycling and Greenwaste

Cathedral City residents are provided one 96 gallon automated barrel to use for recycling at their home. You can place all recyclable items in the gray barrel. On your scheduled trash day, place the recycling barrel out at the curb for pickup. Burrtec will transport the material to a recycling facility.

Be sure that the hinged lids on your recycling barrels are closed. Overflowed barrels **ARE NOT** allowed and may not be emptied on your service day.

If you have not received a recycling barrel, or require additional barrels for recycling, please contact Burrtec's Customer Service Department at **(760) 340-2113** or e-mail [customerservice@burrtecdesert.com](mailto:customerservice@burrtecdesert.com).



*Empty recyclables directly into your recycling barrel – no bagged recyclables. Recyclables should be clean, dry and empty.*

### Examples of Acceptable Items:

- Plastic bottles
- Milk and juice cartons
- Glass jars
- Steel cans & tin cans
- Liquor bottles
- Juice bottles & juice cans
- Aluminum foil & cans
- Empty aerosol cans
- Pie tins
- Plastic milk jugs
- Newspapers & magazines
- White papers & mixed papers
- Cereal boxes
- Junk mail
- Telephone books
- Plastics 1 thru 7
- Detergent boxes
- Tissue boxes
- Cardboard
- Foam packing blocks –  
*like those that protect new televisions or computers*



### Non-Acceptable Items:

- Paint cans
- Oil cans
- Auto glass
- Disposable diapers
- Styrofoam
- Plastic toys
- Plastic buckets
- Rubber products
- Waxed paper
- Pet-soiled paper
- Ceramics
- Mirrors
- Window glass
- Pyrex glass
- Light bulbs
- Fluorescent light tubes
- Household refuse
- Food waste



**Do Not Bag Recyclables**  
**No Garbage**



**No Plastic Bags or  
Plastic Wrap**  
*(return to retail)*



**No Food or Liquid**  
*(empty all containers)*



**No Food or Liquid**  
*(empty all containers)*



**No Tanglers**  
*(no hoses, wires  
chains, or electronics)*

# Residential Green Waste Program



## Refuse, Recycling and Green Waste

Cathedral City residents are provided one 96 gallon green automated barrel for their yard waste. Green waste includes all yard trimmings: grass, tree branches, sawdust, green plants, weeds – basically all organic material generated from your yard work. Place your barrel at the curb along with the refuse on your regular service day. Burrtec will then transport the material to a composting facility.

All items must be able to fit into the barrel with the lid closed. If necessary, cut up trimmings to increase the amount of yard waste that fits in the green barrel.

**DO NOT** place yard waste in plastic bags. Plastic bags are not compostable and they will contaminate the yard waste.

Upon request, an additional green waste barrel is available at no charge.



### Examples of Acceptable Items:

- **Twigs and small branches** –  
*4 inches or less in diameter and 3 feet or less in length*
- **Vegetation from the yard**
- **Grass**
- **Leaves**
- **Green plants**
- **Weeds**
- **Small wood scraps**
- **Garden trimmings**
- **Tree limbs**
- **Wood chips**
- **Sawdust**



### Non-Acceptable Items:

- **Plastic bags**
- **Soil/rocks**
- **Pet waste**
- **Tree stumps**
- **Painted wood**
- **Treated wood**



Please, no refuse in the green waste or recycling barrels.



# Home Composting

Home composting is an effective and efficient way to dramatically reduce your waste stream at home, while doing your part to reduce your carbon footprint. By making compost, you are creating a valuable soil amendment that you can use to benefit your landscape and boost plant growth.



## Many types of food waste and yard waste can be composted at home, including:

- Grass clippings
- Tree and shrub trimmings
- Vegetable garden and fruit tree waste
- Autumn leaves
- Coffee grounds, and
- Fruit and vegetable scraps from the kitchen

## For more information on how to compost:

Riverside County Department of Waste Resources [www.rcwaste.org/composting/how](http://www.rcwaste.org/composting/how)  
CalRecycle [www.calrecycle.ca.gov/Organics/HomeCompost/](http://www.calrecycle.ca.gov/Organics/HomeCompost/)



## Starting a home composting program and need a compost bin?

Contact Cathedral City for information on compost bins.



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# Residential Curbside Large Bulky Item Program



## To schedule a pick-up:

Call Burrtec Customer Service Representative at **(760) 340-2113**

– OR –

Email Burrtec Customer Service at **customerservice@burrtecdesert.com**

Please include address and a description of the large item(s) that you are placing at the curb.

## 4 item limit per week

There are **no additional charges** to use this service.

### Trash and Recycling Service Day:

Schedule your appointment with Burrtec at least 24 hours in advance of your service day.

Place bulky large items at the curb by 6:00 a.m.

Place the items at least 5 feet from nearest barrel.



## Code Compliance Tips:

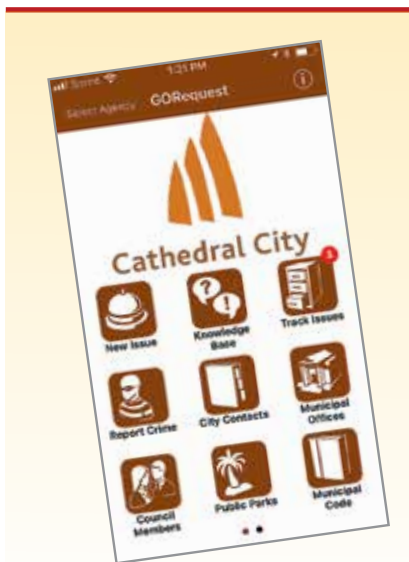
**BULKY ITEMS** | Keep your sidewalks free of discarded household items such as furniture, appliances, TV's and other items. Bulky Items are only allowed to be placed out at the curb on your scheduled trash day.

## Acceptable Items:

- Furniture
- Large appliances
- Carpet –  
*rolled and bundled and not to exceed 18 inches in diameter or 4 feet in length*
- Large household waste
- Appliances
- Mattresses
- Refrigerators
- Televisions & LCD televisions up to 37"
- Computer monitors up to 37"
- Laptop computers
- Containers
- Tree limbs in bundles –  
*trunks, stumps, or limbs of trees should not exceed 18 inches in diameter or 4 feet in length*
- Cardboard boxes –  
*must be broken down and bundled with a string*
- Glass items like mirrors –  
*the glass portion must be duct taped in an "X" pattern over the glass before placing out at the curb to avoid breakage*
- Any other large, bulky items or heavy objects that would not normally fit in your regular refuse cart

## Non-Acceptable Items:

- Industrial waste
- Business waste
- Hazardous waste
- Engines
- Tires
- Paint
- Chemicals
- Car parts & batteries
- Any item weighing more than 150 pounds
- Bagged household refuse



## Illegal dumping:

Use the **GoRequest APP** to report illegal dumping of large bulky items located on or near a vacant lot in your neighborhood.

# Motor Oil and Paint Care



## Used Motor Oil and Filter Recycling

Residents may contact Burrtec at **(760) 340-2113** at least 48 hours in advance of their regular service day to schedule a FREE pick-up of up to five gallons of used motor oil (service not available to residents of multi-family housing complexes). Simply drain your used motor oil into a transparent plastic one-gallon container. Oil filters must be completely drained and sealed in a zip type bag. Place the container and filter next to your recycle barrel by 6:00 a.m. on your regular service day.

## Paint Care

You can dispose of old unused paint at various facilities in the Coachella Valley at no cost through the PaintCare program. Most of the drop-off sites are local paint stores that are open during convenient business hours. You can take old paint to a paint care facility even if you did not purchase the paint from that store. You can find more information and a convenient, local PaintCare drop-off location at [www.paintcare.org](http://www.paintcare.org).

## Stormwater

When it rains, stormwater can pick up pollution and litter in the streets and wash these contaminants into storm drains. Pollution from stormwater remains untreated as it spreads throughout our community.

Please make sure all waste goes into the proper container and keep waste container lids closed when not in use. **Remember, Only Rain Down the Drain.**



# Electronic and Tire Weekly Recycling Event



Every Tuesday: 1:00 p.m. – 2:30 p.m.

Cathedral City Public Works Yard: 68385 Kieley Road, 92234

The Public Works Yard will be open during this time for the recycling of electronic waste from Cathedral City residents and businesses.

Dispose of your unwanted residential tires at no charge.

Tires from businesses and non-profit organizations will not be accepted.

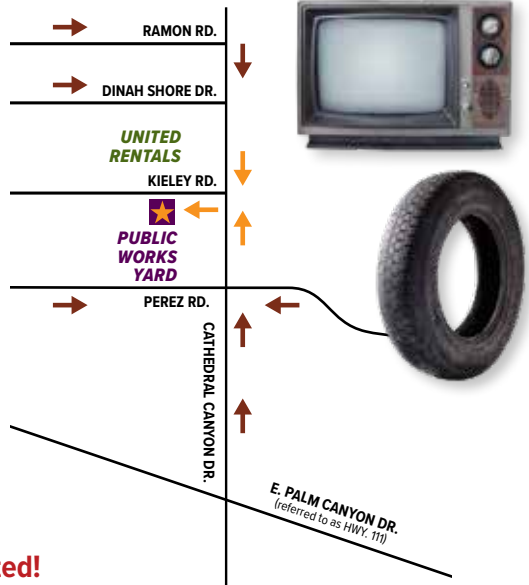
**Proof of residency will be required.**

## Items you CAN bring:

- Computers
- Monitors
- Keyboards
- Printers
- Telephones & cell phones
- Answering machines
- Fax machines
- Televisions
- Microwaves
- Tires will be accepted during this time as well –  
*limit 9 per resident – only passenger and light truck tires will be accepted.  
Tires with rims are acceptable*

## Items that will NOT be accepted!

- Household hazardous waste
- Appliances
- Refuse
- Batteries
- Air conditioning units
- Heating units



Participants are responsible for unloading their unwanted electronics and tires at the event and placing in the appropriate location.

The electronic material that is collected at the recycling event is dismantled and recycled. Any information stored on the hard drives or cell phones is destroyed during the processing phase.



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# Household Hazardous Waste

Household Hazardous Waste Facility:  
**1100 S. Vella Road, Palm Springs**

## Hours of Operation:

**OPEN EVERY SATURDAY**

The site will only be closed on Saturday of holiday weekends.

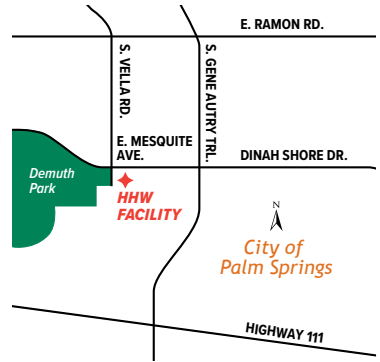
SUMMER (June through September):

**7 a.m. until Noon**

WINTER (October through May):

**9 a.m. until 2 p.m.**

**FREE!**



For more information on the Household Hazardous Waste Facility visit Riverside County at [www.rcwaste.org/hhw](http://www.rcwaste.org/hhw)

## Before transporting waste to the facility, please use this checklist to make sure you have done the following:

- Have I used up every product to the fullest extent possible?
- Are any of the containers leaking?  
If they are, place them in a container or material that will not allow the leak to spread and place securely in the vehicle for safe transport.
- Have I offered good, usable products I can't use to my neighbor, family or friends?
- Is the waste in its original container or is it properly labeled as to the contents?  
The contents of the container must be the same as stated on the label. If not, cover up the label and write the name of its content.
- Are the items placed in a sturdy container (such as cardboard or wooden box) for transporting?  
Wrap glass bottles in newspaper to prevent breakage.
- Is the box placed in the trunk of your car or in the bed of your pickup truck and secured to prevent movement?

**Keep items away from passengers.**



## Non-Acceptable Items:

The following waste **CANNOT** be accepted at ANY Riverside County HHW collection facility:



- Ammunition
- Asbestos or other remediation waste
- Compressed gas cylinders greater than 40 pounds
- Explosives
- Infectious or medical waste other than home-generated Sharps
- Radioactive waste
- Non-residentially generated waste
- Waste generated outside of Riverside County

## What is Household Hazardous Waste?

### Examples of Acceptable Items:

#### BATHROOM

- Chlorine bleach
- Toilet, tub and tile cleaner
- Deodorizer/air freshener
- Disinfectant
- Mercury
- Nail polish remover
- Shoe dye

#### KITCHEN

- Aerosol cans
- Aluminum cleaner
- Ammonia
- Drain opener
- Floor care products
- Furniture polish
- Oven cleaner
- Rodent poison

#### WORKSHOP

- Caulking
- Gun cleaner
- Fiberglass and epoxy
- Paint latex/oil based
- Paint stripper
- Paint thinner/turpentine
- Photo chemicals
- Varnish
- Wood preservative

#### GARDENING

- Fertilizer
- Fungicide
- Insecticides/pesticides
- Moss killer
- Slug and snail poison
- Weed killer/herbicides
- Glue

#### GARAGE

- Antifreeze
- Batteries
- Carburetor cleaner
- Chrome polish
- Engine degreaser
- Gas/diesel fuel
- Motor oil
- Oil filters
- Transmission and brake fluid

#### MISCELLANEOUS

- Light bulbs
- Artist's paints
- BBQ propane tanks
- Car batteries
- Flea powder
- Kerosene/lamp oil
- Lighter fluid
- Moth balls/flakes
- Pool/spa chemicals
- Rug cleaner
- Sharps
- Spot remover with solvents



# Medication Disposal Programs



Cathedral City residents have two options to safely dispose of unwanted medications:

## OPTION #1:

- Submit a request to receive a **TakeAway™** envelope.
- Place your unused pharmaceuticals still in their original containers inside the **TakeAway** envelope.



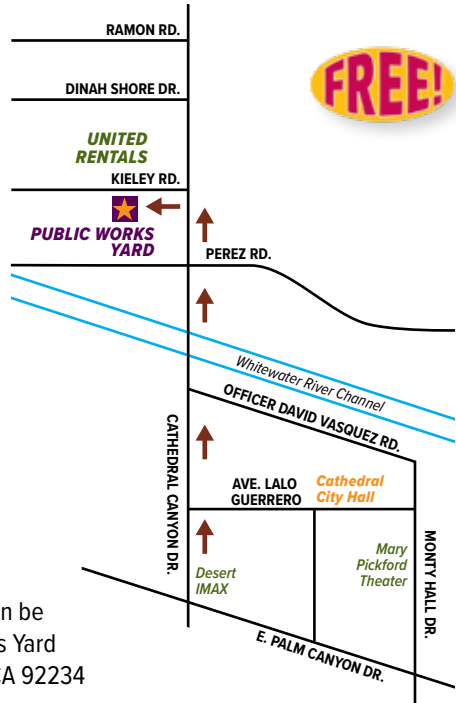
One (1) **TakeAway** envelope holds up to 9 or 10 regular sized prescription bottles. If one envelope is not enough or if you need more envelopes in the future, please place another order.

- Once the envelope is full, drop it off at the post office or nearby postal dropbox.
- It's that simple and there is no cost to participate in this program.
- To receive a **TakeAway** envelope call (760) 770-0369, or email [dpressgrove@cathedralcity.gov](mailto:dpressgrove@cathedralcity.gov)

## OPTION #2:

- Unwanted or expired medications can be disposed of at the City's Public Works Yard 68385 Kieley Road, Cathedral City, CA 92234

**every Tuesday between 1:00 p.m. and 2:30 p.m.**



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(760) 770-0369 | [dpressgrove@cathedralcity.gov](mailto:dpressgrove@cathedralcity.gov)



# Sharps Disposal Programs

Cathedral City residents have two options for the safe disposal of unwanted needles and syringes.



## Option 1: Sharps Disposal by Mail Program™

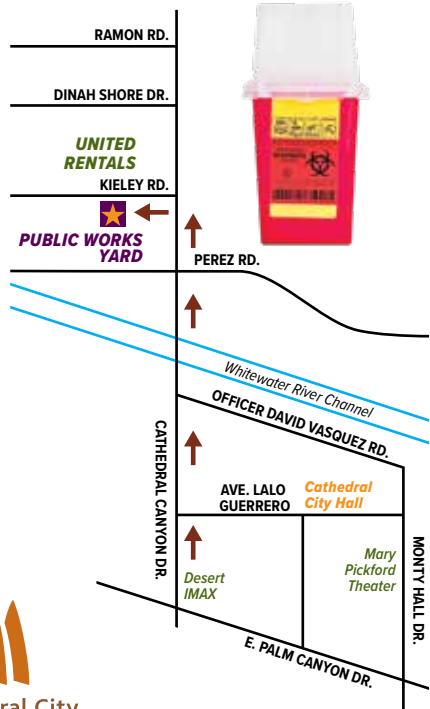
- Submit a request for a **Sharps Disposal by Mail** postcard.
- Take the postcard to one of the participating pharmacy's listed on postcard.
- The pharmacy will give you a specially designed **Sharps** container for your needle disposal.
- Once the **Sharps** container is full, place it inside the provided shipping box and drop it off at the post office or nearby postal box.
- It's that simple and there is no cost to participate in this program.



## Option 2: Disposal Program at the Public Works Yard

68385 Kieleley Road  
Cathedral City, CA 92234

- Need a **Sharps** container? Stop by the Public Works Yard on Tuesday between 1:00 p.m. and 2:30 p.m. to pick up a container.
- Once the **Sharps** container is full, the container can be disposed of at the Tuesday Recycling Event between 1:00 p.m. and 2:30 p.m. at the Public Works Yard.
- There is no charge for the **Sharps** container or for the disposal of the containers.



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# Bottles and Cans Recycling

Every bottle and can you recycle eases the strain on our natural resources and reduces greenhouse gases in our skies. Want to step up your efforts to help the environment? Want to know what's out there beyond your community's curbside program? No doubt, reaching for the recycling bin just feels right. So, no matter how you're doing your part, thank you.

Of course, with recycling, there's no such thing as too much of a good thing. And in that spirit, you can learn all you need to know about how to recycle in your community and how to cash in while doing it.

To locate a Recycling Center or for more information about recycling beverage containers, visit [www.calrecycle.ca.gov/BevContainer/Consumers](http://www.calrecycle.ca.gov/BevContainer/Consumers), or contact CalRecycle at:

## 1-800-RECYCLE



## ELIGIBLE

for California Redemption Value (CRV):



- Beer and malt beverages • Wine coolers and distilled spirit coolers • Carbonated fruit drinks, water or soft drinks • Noncarbonated fruit drinks, water or soft drinks • Coffee and tea beverages
  - 100% fruit juice less than 46 oz.
- Vegetable juice 16 oz. or less • Sports drinks

## NOT ELIGIBLE

for California Redemption Value (CRV):



- Milk • Medical food • Infant formula • Wine
  - Spirits • 100% fruit juice 46 oz. or more
  - 100% vegetable juice more than 46 oz.
- Food and other non-beverage containers

## WHEN IN DOUBT

check the label on the container:

- California Redemption Value
  - CA Redemption Value
  - California Cash Refund
    - CA CRV
  - CA Cash Refund



# Reusable Tote Bag

**FREE!**

reusable tote bag



In support of the environment, the City of Cathedral City, for a limited time only, is offering a free reusable tote bag to Cathedral City residents.

To order your **FREE REUSABLE TOTE BAG**, call or email the City of Cathedral City's Environmental Conservation Manager at:

**(760) 770-0369** or **[dpressgrove@cathedralcity.gov](mailto:dpressgrove@cathedralcity.gov)**

Please make sure to include your name and mailing address when submitting your request.

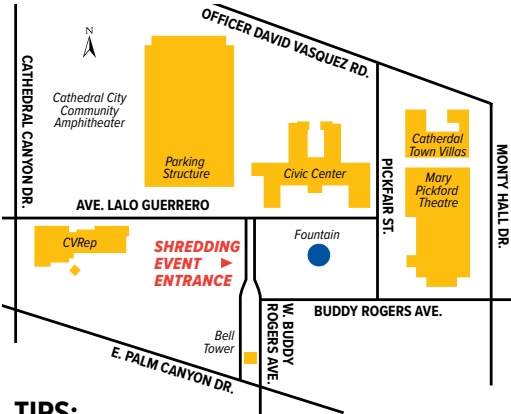


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# Community Shredding Program



To help STOP identity theft and as a service to its residents, the City of Cathedral City is hosting FREE Document Shredding Events.



## TIPS:

- You do not need to remove paper clips, staples, file folders, report covers, envelopes or binder clips from your documents.
- You can bring your documents in boxes or plastic bags.

## RESTRICTIONS:

- Limited to Cathedral City **RESIDENTS** only.
- Be prepared to show proof of residency or bring this postcard to the event.
- Limit 5 banker sized boxes per resident or household.
- **No businesses allowed.**
- Remove all trash items from your boxes or bags!
- Items like pens, pencils or regular household trash cannot be shredded.

## MORE:

- Your documents will be shredded on site – you will be able to witness the entire process.
- Arrive early – once the shredding truck is filled to capacity the event will end.
- This is a free event – there is no charge to shred your documents.



**You're not limited to the items listed – bring all your sensitive documents.**

## Examples of documents:

- Legal documents
- Medical records
- Financial statements
- Accounting files/records
- Personnel files
- Payroll records
- Bank statements
- Tax records
- Contracts
- Receipts/invoices
- Cancelled checks
- Photographs
- Credit card documents

## SHREDDING EVENT SCHEDULE

For more information  
call **(760) 770-0369** or email  
[dpressgrove@cathedralcity.gov](mailto:dpressgrove@cathedralcity.gov).



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# Student Creative Recycle Art Program

The S.C.R.A.P. Gallery addresses two of today's most urgent issues - the environment and the education of our youth. Its mission is to actively engage youth as stewards of their environment through a concentrated, hands-on, educational effort to build a creative culture of sustainability in our schools and community.

The S.C.R.A.P. provides a link between industry, education, the arts, and the environment. Its programs feature environmental presentations, exhibits, workshops, and interactive lessons – using reused and recycled materials from the S.C.R.A.P. Gallery Warehouse, directly diverting materials from the landfill. The S.C.R.A.P. Gallery's unique approach helping solve environmental problems teaches children and adults to be creative in their personal recycling habits and take care of the planet.



**Visits and outreach programs are available by appointment only.**

Please contact us at:  
[info@scrapgallery.org](mailto:info@scrapgallery.org)  
[@scrapgallery](https://www.instagram.com/scrapgallery)  
760-861-6479

S.C.R.A.P. Gallery  
68743 Perez Road, Ste. D-16  
Cathedral City, CA 92234



# Transfer Station

Edom Hill Recycling and Transfer Facility is located adjacent to the Edom Hill Landfill.

At the closing of the landfill, the Edom Hill Recycling and Transfer Facility took over the responsibility of

processing solid waste generated by Cathedral City and the Coachella Valley. Solid waste that is disposed of at the Transfer Facility is transported to a permitted landfill located outside of the Coachella Valley.



## The Edom Hill Transfer and Recycling Facility provides the following waste and recycling services for your convenience:

- Disposal service for routine refuse
- Recycling service for electronic waste
- Recycling service for appliances
- Recycling service for tires
- Disposal service for construction material

There is a fee associated with each of the services listed above.

## Hours of Operation for all inbound waste:

- Monday through Saturday: 7:30 a.m. to 5:00 p.m.
- Transfer Station is closed on Sundays  
*(Closed on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas)*

Burrtec welcomes you to use the Edom Hill Recycling and Transfer Facility and looks forward to providing you with excellent quality service.

If you need additional information on the facility, please contact Burrtec Waste & Recycling Services at (760) 340-2113.

## Unacceptable Waste:

*List is subject to change.*

- Asbestos
- Ash
- Auto parts
- Dead animals
- Liquid waste
- Sewage sludge
- Semi-solid waste
- Hazardous waste
- Infectious waste
- Radioactive waste





# Common Questions

## How do I order a larger container for my home projects?

For large household and yard projects, a special bin rental service is available. Please call Burrtec's Customer Service Department at **(760) 340-2113** or email **customerservice@burrtecdesert.com** for rates and information.

## What if I need extra barrels?

Residents may obtain additional recycling barrels at no additional charge. Upon request, an additional green waste barrel is available at no charge; limit two free green waste barrels per household. Beyond that, additional refuse and green waste barrels may be obtained for a nominal fee. Call Burrtec's Customer Service Department for pricing information or to place your order.

## Where do I place my refuse barrel during the week?

All refuse and recycling barrels should be stored away from the public view. Do not leave them in front or side yards except on your regular scheduled refuse collection day.



# Common Questions

## How is my refuse bill paid?

Residents of Cathedral City pay for their refuse service with their property tax bill. The taxes paid to the County are based on a fiscal year from July 1 to June 30. The garbage portion of the tax bill is based on a calendar year from January 1 to December 31.

New homeowners are billed individually by Burrtec Waste & Recycling Services until a new calendar year begins.

A property tax bill received in September will include a portion for garbage service; however, that portion will be for January to December services for the **UPCOMING** calendar year.

Residents will continue to receive bills directly from Burrtec Waste & Recycling Services through December.

## How should I handle any problems pertaining to my refuse and recycling service, such as: missed pick-up, broken wheels, stolen barrels, and so on?

If you have a problem pertaining to your barrels or you need service to the barrels, please call Burrtec's Customer Service Department as soon as possible at **(760) 340-2113** or email [customerservice@burrtecdesert.com](mailto:customerservice@burrtecdesert.com). This allows them to quickly investigate and take the necessary measures to resolve the situation.

## What if I have more greenwaste than what fits inside my curbside green waste barrel?

Cathedral City residents are allowed to drop-off **up to 300 pounds of green waste per week** at no charge at the Edom Hill Recycling and Transfer Station. Residents will be charged for amounts in excess of 300 pounds per week and commercial landscapers and gardeners will be charged for all green waste disposal.

## When is my collection time?

Place your refuse and recycling at the curb by 6:00 a.m. on your regular scheduled collection day.





## How should I dispose of my holiday greenery?

Every year during the holiday season, Burrtec Waste & Recycling Services offers free collection of your holiday greenery. For more information, call Burrtec's Customer Service Department at **(760) 340-2113** or email **customerservice@burrtecdesert.com**.

## Are there any restrictions that I should be aware of?

Residents reporting more than two lost or stolen barrels will be charged for new barrels. Residents placing refuse in their gray recycling barrels or green waste barrels may have those barrels removed for repeated offenses. Be sure that the hinged lids on your refuse, recycling, and green waste barrels are closed. Overflowed barrels are not allowed and may not be emptied on your service day.

## What should I do if my refuse day falls on a holiday?

When one of the holidays is observed on a weekday, collections for the remainder of the week will be delayed one day. Burrtec Waste & Recycling Services observes the following holidays:

- **New Year's Day**
- **Memorial Day**
- **Independence Day**
- **Labor Day**
- **Thanksgiving Day**
- **Christmas Day**

# Common Questions



## Moving?

Contact Burrtec's Customer Service Department at **(760) 340-2113** or email **[customerservice@burrtecdesert.com](mailto:customerservice@burrtecdesert.com)** to report when you will be moving. Any billing changes should be handled with the close of escrow.

## Are there any special services provided for disabled persons?

Any disabled person who meets the Department of Motor Vehicles requirements for a N-1 permanent disabled placard is entitled to special walk-in backyard or side yard collection of refuse, recyclables, and green waste, at no charge. Contact Burrtec's Customer Service Department at **(760) 340-2113** for additional information.

