

La Quinta

GEM of the DESERT



Residential Waste and
Recycling Services



BURRTEC
"We'll Take Care Of It"

Dear La Quinta Residents:

As we continue another great partnership year with our waste hauler, I am proud of the efforts this community has made towards its recycling and waste programs. In 2018, 72% of the City commercial accounts have recycling in place, diverting over 990 tons from the landfill. Residents recycled 8,570 tons, including green waste and recyclables. This is largely due to excellent participation by our residents and businesses in our recycling programs – thank you!

As we look to the future of recycling, it is important to note a few changes that will be coming.

In July 2017, China imposed a National Sword policy which is greatly impacting the recycling industry. Since early 2018, China has banned 24 types of recyclable materials and has not accepted other materials unless they meet an extremely strict contamination rate of 0.5%. Contamination rates of U.S. recyclables before sorting can reach 25% or higher. Previously, China had been the destination for about 40% of the United States' paper, plastics, and other recyclables. The changes in China diverted many materials to Southeast Asian countries, whose ports were not prepared to receive them in such high volume and have begun to enact their own restrictions. China will eliminate all imports of recyclable material in 2020.

This is unfortunate as this will affect everyone involved. It's extremely important to ensure that all recycled goods are not contaminated and are correctly disposed of. China not accepting goods will result in cost increases in the near future for waste programs throughout the world, including La Quinta. If you would like to learn more about how to properly recycle your goods, you can visit Burrtec's website at <http://www.burrtec.com/la-quinta>. With our individual efforts to understand recycling more, we help Burrtec and make a positive impact on our environment.

We applaud Burrtec for their outstanding customer service to our residents and businesses – the comments continue to be very positive. This partnership is another example of how La Quinta works together with local organizations to ensure the quality of life we all enjoy living in the Gem of the Desert.

Thank you!



Linda Evans, Mayor

STANDARD RESIDENTIAL SERVICE



Burretec Waste & Recycling Services' automated refuse and recycling program only allows for disposal of materials placed *inside* the proper barrels. Refuse, recyclables, or yard waste outside of your barrels will not be picked up (with the exception of cardboard boxes which must be flattened, tied together and placed next to the recycling barrel). Be sure the hinged lids are closed.

BARREL HANDLING INSTRUCTIONS

- All barrels must be out before 6:00 a.m. with the lid closed. Place barrel at the curb, with the front facing the street.
- Barrels must be at least five feet from any stationary object such as a mailbox, fence post, or tree.
- Parked cars must be at least fifteen feet from barrels.
- Multiple barrels must be at least two feet from each other.
- Do not overload the barrels. Maximum weight is 150 lbs. per barrel.
- All cardboard boxes must be flattened, tied together, and placed next to the recycling barrel.

BURGUNDY BARREL - REGULAR TRASH

The burgundy barrel is for regular household trash, food waste, pet waste (secured in plastic bags), and any items that cannot be recycled.

X Unacceptable Items for the Burgundy Barrel

- Construction debris, dirt, etc.
- Hazardous materials such as motor oil, cleaning products, pool chemicals, car batteries, etc.
- Medical products such as syringes
- Hot ashes or hot coals must be cooled to room temperature
- Bulky items such as furniture, appliances, etc.
- Electronic items such as televisions and computers
- Universal Waste such as household batteries, cell phones, and fluorescent light bulbs



GREY BARREL - COMMINGLED RECYCLING

We all have a responsibility to recycle. Recycling glass and aluminum containers has become a habit, but we can do so much more - and it's easy! You don't even have to separate your recyclables. Mixing all recyclable items in one barrel is called commingling. Paper, glass, aluminum, plastics, and tin materials are disposed of in the same recycling barrel.

If you don't have a grey recycle barrel or require additional grey barrels for recycling, please call Burrtec at (760) 340-2113.



Empty recyclables directly into your recycling barrel - NO bagged recyclables.

✓ Acceptable items for the Recycle Barrel

- White and colored paper
- Newspapers
- Phonebooks
- Cardboard cereal boxes
- Cartons
- Magazines
- Junk mail
- Books
- File folders
- Envelopes
- Cardboard (flattened)
- Aluminum, steel, and tin cans
- Plastic bottles & containers numbered 1-7 (see recycle symbol at bottom of container)
- Plastic medicine bottles (empty)
- Glass bottles and jars
- Aerosol containers (empty)
- Foam packing blocks (such as the foam blocks that protect new televisions or computers)



RECYCLABLES SHOULD BE CLEAN, DRY AND EMPTY

✗ Unacceptable Items for the Recycle Barrel

- Food and liquid waste
- Food-stained paper items, e.g. used paper plates and pizza boxes
- Toilet and facial tissue
- Used paper towels
- Styrofoam dishware
- Medical waste (including needles/syringes)
- Tyvek envelopes
- Non-numbered plastics
- Household chemicals
- Bubble wrap
- Padded envelopes
- Green waste
- Dishware
- Mirrors
- Window glass
- Oil
- Clothes
- Electronic equipment
- Batteries
- Light bulbs

GREEN BARREL — GREEN WASTE

The green barrel is for all yard trimmings such as grass, tree branches, sawdust, green plants, weeds, and all organic materials generated from yard work. All items must fit into the barrel with the lid closed. If necessary, cut up trimmings to increase the amount of yard waste that fits in the green barrel. **DO NOT** place yard waste in plastic bags. Plastic bags are not compostable and will contaminate the yard waste.

Burrtec will provide residents one (1) additional green waste barrel at no additional charge.

✓ Acceptable Items for the Green Barrel:

- Twigs and small branches
(4 inches or less in diameter and 3 feet or less in length)
- Vegetation from the yard
- Grass
- Leaves
- Green plants
- Weeds
- Garden trimmings
- Tree limbs
- Wood chips
- Sawdust



✗ Unacceptable Items for the Green Barrel:

- Plastic bags
- Soil/rocks
- Pet waste
- Food waste
- Tree stumps
- Palm fronds (place in burgundy barrel)
- Painted wood
- Containers of any type



RECYCLING AND DISPOSAL PROGRAMS

BULKY ITEM SERVICE

In order to dispose of large, bulky items that do not fit in the regular trash barrel, residents can simply contact Burrtec at (760) 340-2113 or email customerservice@burrtecdesert.com 48 business hours prior to your regularly scheduled service day to schedule a Bulky Item Pick-up. You may place up to four items at the curb by 6:00 a.m. on your regular trash day. This service can be used weekly and is offered at no charge to residents.

✓ Acceptable Bulky Items

- Large and small appliances
- Furniture
- Mattresses, box springs, and bed frames
- Bicycles and swing sets
- Barbecues
- Carpet rolled and bundled (*bundles should not exceed 4 feet*)
- Computer monitors, laptop computer
- Standard and LCD televisions up to 37 inches (*for televisions over 37 inches, please advise Burrtec representative for special handling*)



✗ Unacceptable Bulky Items

- Industrial waste
- Business waste
- Hazardous waste
- Engines and car parts
- Tires
- Building materials
- Bagged household trash



If items are in good condition, residents should consider donating them to a local charity or thrift store for reuse. Many organizations will pick up items free of charge.

CHRISTMAS TREE RECYCLING

Recycle your Christmas tree during the two weeks following the holiday. To recycle your tree, remove all lights, tinsel, ornaments, metal stands, and water bowls, cut it in half (if over 6 feet tall), and place it curbside by 6:00 a.m. on your regular trash day.



ELECTRONIC WASTE PROGRAM

Residents can dispose of Electronic Waste (E-Waste) simply by contacting Burrtec at (760) 340-2113 at least 48 business hours in advance of their regular service day to schedule a pick-up. Upon scheduling, residents may place up to four items out at the curb by 6:00 a.m. on their regular service day for pick-up. This service can be used weekly and is offered at no charge to residents.



✓ Acceptable E-Waste Items

- Monitors and computer systems
- Televisions
- VCR and DVD players
- Printers and copiers
- Radios, stereos, and tape players
- Microwaves and toasters/toaster ovens
- Vacuum cleaners

UNIVERSAL WASTE

All Californians must dispose of items deemed “universal waste” by the California Department of Toxic Substance Control at designated recycling centers or household hazardous waste collection centers. Universal waste includes products containing low levels of hazardous metals such as lead, mercury, cadmium, and chromium. These items cannot be disposed of in the trash.



✓ Acceptable U-Waste Items

- Common household batteries
- Fluorescent tubes, bulbs and other mercury containing lamps
- Electronic devices

Universal Waste can be disposed of at the following location:

Palm Springs Regional Permanent HHW Collection Facility

1100 Vella Road

Palm Springs, CA

Non-Holiday Saturdays only:

October - May 9:00 a.m.-2:00 p.m.

June - September 7:00 a.m.-12:00 p.m.

ABOP & HOUSEHOLD HAZARDOUS WASTE (HHW)

Drop-off Facilities

La Quinta residents can drop off their anti-freeze, batteries, oil and paint at the ABOP facility located at:

Burrtec's Coachella Valley Transfer Station

87-011 A Landfill Road
Coachella, CA

- Monday-Friday: 8:00 a.m. to 5:00 p.m.
- Saturday: 8:00 a.m. to 1:00 p.m.

Household Hazardous Waste (HHW), such as pesticides, paint thinners, cleansers, fluorescent tubes, etc. can be disposed of at the following location:

Palm Springs Regional Permanent HHW Collection Facility

1100 Vella Road
Palm Springs, CA

Non-Holiday Saturdays only:

October - May 9:00 a.m.-2:00 p.m.

June - September 7:00 a.m.-12:00 p.m.

For the latest information, or to find out when the next collection event will be held in your area, call Riverside County's 24-hour Household Hazardous Waste Hot Line: (800) 304-2226 or visit their website at www.rcwaste.org/hhw. Residents may also visit the City's website at www.laquintaca.gov for collection event information.



USED MOTOR OIL & FILTER RECYCLING

Residents may contact Burrtec at (760) 340-2113 at least 48 business hours in advance of their regular service day to schedule a FREE pick-up of up to five gallons of used motor oil. Simply drain your used motor oil into a transparent plastic one-gallon container. Oil filters must be completely drained and sealed in a zip type bag. Place the container and filter next to your recycle barrel by 6:00 a.m. on your regular service day.

The City participates in a used oil filter exchange event sponsored by the Coachella Valley Association of Governments to encourage La Quinta residents to recycle. Please visit the City's website at www.laquintaca.gov for the scheduled La Quinta event. A schedule of valley-wide used oil filter exchange events can be found at www.cvag.org.



DOCUMENT SHREDDING EVENTS

Protect yourself from identity theft by participating in La Quinta's shredding events designed to provide residents a means of recycling confidential/sensitive documents through a secure process. Please look for notices of upcoming events in the mail or you may visit the City's website at www.la-quinta.org

SHARPS PROGRAM

The City of La Quinta, in partnership with Burrtec Waste & Recycling Services, offers a free program to collect needles, syringes, lancets, and other “sharps.”

Improperly disposed syringes, hypodermic needles and other “sharps” can cause serious injury to your families and create health and safety hazards in your community. People who self-inject generally have had problems properly disposing of needles and syringes.

This program is easy to use and allows La Quinta residents to properly dispose of used needles and syringes, protecting themselves, their families and their community. The program is completely confidential and, best of all, is FREE to La Quinta residents.

La Quinta’s Sharps Disposal by Mail™ system includes a specially designed sharps container and a shipping box with instructions for use. Used sharps are placed inside the container for safe storage. When full, the container is closed, bagged and sealed inside its original packaging. Residents then return the postage paid box to their mail carrier or nearest post office. The box is delivered to the processing center, where both the sharps container and its packaging are safely destroyed.

Sharps Disposal by Mail™ kits are currently available at the following pharmacies:



Super RX Pharmacy –

78630 Highway 111
La Quinta, CA 92253
Ph: 760-771-9999

Target –

78935 Highway 111
La Quinta, CA 92253
Ph: 760-777-8469

Walgreen's Pharmacy –

47900 Washington Street,
La Quinta, CA 92253
Ph: 760-771-1053

Residents will need to show proof of residency through either a state issued identification or a utility bill. Each year, La Quinta residents are entitled to three free kits per year.



PRESCRIPTION MEDICATION DISPOSAL

Medication mail-back envelopes are available at La Quinta City Hall located at 78495 Calle Tampico. Residents can pick up a mail-back envelope, take it home, fill it with any unused medications, then put it in the mail. The mail-back envelope is pre-paid so there is no cost to residents.



FREQUENTLY ASKED QUESTIONS

What should I do with my barrels if I move?

Please leave your barrels for the next resident. Barrels are provided for your use, but remain the property of Burrtec Waste & Recycling Services.

How should I handle any problems regarding my trash and recycling service, such as: missed pick-up, broken, stolen barrels, etc.?

Questions and issues related to service and/or barrels should be directed to Burrtec at (760) 340-2113.

What should I do if my collection day falls on a holiday?

When a holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. Burrtec observes the following holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

Are there any special services provided for disabled persons?

Any disabled person who meets the Department of Motor Vehicles requirements for an N-1 permanent disabled placard is entitled to special walk-in backyard or side yard collection of trash, recyclable, and green waste, at no charge. Contact Burrtec's Customer Service Department at (760) 340-2113 for more information.

RETURN ADDRESS

BURRTEC WASTE & RECYCLING SERVICES

41575 Eclectic Street
Palm Desert, CA 92260
Phone: (760) 340-2113
Fax: (760) 340-0417
www.burrtec.com

BURRTEC'S CUSTOMER SERVICE OFFICE HOURS

Monday–Friday: 8:00 a.m. to 5:00 p.m.



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La Quinta

— GEM of the DESERT —

Presorted Standard
US POSTAGE

PAID

Palm Desert, CA
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