

SUSTAINABILITY COLLECTION EVENTS

Free events to bring oil, tires, household hazardous waste and documents to shred

HOLIDAY PICK-UP SCHEDULE

Know when services will be delayed or sign up for the app

BURGUNDY, GRAY OR GREEN?

A simple guide to your barrels

BULKY ITEM PICK-UP

Free service for items that don't fit in your bin



TABLE OF CONTENTS

3-6 STANDARD RESIDENTIAL SERVICE

- 4 Grey Barrel
- 6 Burgundy Barrel
- 6 Green Barrel

7-8 CURBSIDE PROGRAMS

- 7 Bulky Item Service
- 8 Used Motor Oil and Filter Recycling
- 8 Electronic Waste Program
- 8 Christmas Tree Recycling

9-12 MANDATORY COMMERCIAL RECYCLING

- 9 State Laws
- 10 Commercial Recycling
- 11 Dark Grey Bin
- 12 White Bin

13-14 Sustainability Collection Events

- 13 Electronic Waste
- 13 Compost Exhange
- 13 Free Document Shredding Event
- 14 Used Oil & Oil Filter
- 14 Household Hazardous Waste
- 14 Tires

15-18 Collection & Drop-Off Facilities

- 15 Sharps Waste Disposal
- 16 Prescription Medication Disposal
- 16 Used Oil and Filter Certified Collection Centers
- 16 Anti-freeze, Batteries, Oil and Paint (ABOP) and Universal Waste Drop-off Facility
- 17 Acceptable U-Waste Items
- 17 Household Hazardous Waste
- 17 Paint Care
- 18 Household Battery Recycling

19 Frequently Asked Questions

- 20 Recycle Coach App
- 21 Sustainability Collection Event Calendar

The Indio Sustainability Commission meets every 4th Tuesday of the month at 5:30 in the Indio City Council Chambers and the meetings are open to the public.

Our Mission is:

The Indio Sustainability Commission is dedicated to contributing to a clean and healthy environment, preserving cultural and historic resources, promoting community engagement and creating a thriving economy.

Burrtec Waste & Recycling Services' automated refuse and recycling program only allows for disposal of materials placed inside the proper containers. Refuse, recyclables, or yard waste outside of your containers will not be picked up (with the exception of cardboard boxes which must be flattened, tied together and placed next to the recycling barrel). Be sure the hinged lids are closed.



Barrel Handling Instructions

- All barrels must be out before 6:00 a.m. with the lids closed. Place barrel at the curb, with the front facing the street.
- Barrels must be at least five feet from any stationary object such as a mailbox, fence post, or tree.
- Parked cars must be at least fifteen feet from barrels.
- Multiple barrels must be at least two feet from each other.
- Do not overload the barrels. Maximum weight is 150 lbs. per barrel.
- All cardboard boxes must be flattened, tied together, and placed next to the recycling barrel.

GREY BARREL COMMINGLED RECYCLING

We all have a responsibility to recycle.
Recycling glass and aluminum containers has become a habit, but we can do so much more- and it's easy! You don't even have to separate your recyclables. Mixing all recyclable items in one barrel is called co-mingling. Paper, glass, aluminum, plastics, and tin materials are disposed of in the same recycling barrel. If you don't have a grey recycle barrel or require additional grey barrels for recycling – free-of-charge – please call Burrtec at (760) 340-2113.



Acceptable items for the Recycle Barrel

- · White and colored paper
- Newspapers
- Phonebooks
- Cardboard cereal boxes
- Magazines
- Junk mail
- Books
- File folders
- Envelopes
- Cardboard (flattened)
- · Aluminum, steel, and tin cans

- Plastic bottles & containers numbered I-7 (see recycle symbol at bottom of container)
- Glass bottles and jars
- Aerosol cans (empty)
- Foam packing blocks (such as the foam blocks that protect new televisions or computers)
- Cartons (such as juice, milk and broth)





EMPTY RECYCLABLES DIRECTLY INTO YOUR RECYCLING BARREL - NO BAGGED RECYCLABLES. RECYCLABLES SHOULD BE CLEAN, DRY AND EMPTY



Unacceptable Items for the Recycle Barrel

- · Food and liquid waste
- Food-stained paper items, e.g. used paper plates and pizza box bottoms
- Toilet and facial tissue
- Used paper towels
- Styrofoam
- Medical waste (including needles/ syringes)
- Tyvek envelopes
- Non-numbered plastics
- Household chemicals
- Bubble wrap
- Padded envelopes
- Green waste
- Dishware
- Mirrors

- Window glass
- Oil
- Clothes
- Wax-coated cardboard
- Electronic equipment
- Batteries
- Light bulbs





Do Not Bag Recyclables No Garbage



No Plastic Bags or Plastic Wrap (return to retail)



No Food or Liquid (empty all containers)



No Clothing or Linens (use donation programs)



No Tanglers (no hoses, wires, chains, or electronics)

BURGUNDY BARREL - REGULAR TRASH

The burgundy barrel is for regular household trash, food waste, pet waste (secured in plastic bags), and any items that cannot be recycled.

Unacceptable Items

- Construction debris, dirt, etc.
- Medical products such as syringes
- Bulky items such as furniture, appliances, etc.
- Electronic items such as televisions and computers
- Hot ashes or hot coals must be cooled to room temperature
- Universal Waste such as household batteries, cell phones, and fluorescent light bulbs
- Hazardous materials such as motor oil, cleaning products, pool chemicals, car batteries, etc.

GREEN BARREL - GREEN WASTE

The green barrel is for all yard trimmings such as grass, tree branches, sawdust, green plants, weeds, and all organic materials generated from yard work. All items must fit into the barrel with the lid closed. If necessary, cut up trimmings to increase the amount of yard waste that fits in the green barrel. DO NOT place yard waste in plastic bags. Plastic bags are not compostable and will contaminate the yard waste.

Acceptable Items for the Green Barrel:

- Twigs and small branches (4" or less in diameter and 3' or less in length)
- Vegetation from the yard
- Grass
- Leaves
- · Green plants
- Weeds

- Garden trimmings
- Tree limbs
- Wood chips
- Sawdust



Unacceptable Items for the Green Barrel

- Plastic bags
- Soil/rocks
 - Pet waste

- Food waste
- Tree stumps
- Painted wood

 Containers of any type



Curbside Programs

Bulky Item Service

In order to dispose of large, bulky items that do not fit in the regular trash barrel, residents can contact Burrtec (48 business hours prior to your regularly scheduled service day) at (760) 340-2113 to schedule a Bulky Item Pick-up. You may place up to four items at the curb by 6:00 a.m. on your regular trash day. This service can be used weekly and is offered at no charge to residents.



Acceptable Bulky Items

- Large and small appliances
- Furniture
- Mattresses, box springs, and bed frames
- · Bicycles and swing sets
- Barbecues
- Carpet rolled and bundled (bundles should not exceed 4 feet)
- Computer monitors, laptop computer
- Standard and LCD televisions up to 37 inches (for televisions over 37 inches, please advise Burrtec representative for special handling)



Unacceptable Bulky Items

- Industrial waste
- Business waste
- Hazardous waste
- Engines and car parts

- Tires
- Building materials
- Bagged household trash
- •

If items are in good condition, residents should consider donating them to a local charity or thrift store for reuse. Many organizations will pick up items free of charge.



Curbside Programs



Used Motor Oil and Filter Recycling

Residents may contact Burrtec at (760) 340-2113 at least 48 hours in advance of their regular service day to schedule a FREE pick-up of up to five gallons of used motor oil (service not available to residents of multi-family housing complexes). Simply drain your used motor oil into a transparent plastic one-gallon container. Oil filters must be completely drained and sealed in a zip type bag. Place the container and filter next to your recycle barrel by 6:00 a.m. on your regular service day.

Electronic Waste Program

Electronic waste (E-Waste) includes old televisions, computer monitors, and other electronic devices that are no longer of use (anything with a plug or circuit board). Residents can dispose of E-Waste simply by contacting Burrtec at (760) 340-2113 at least 48 hours in advance of their regular service day to schedule a Bulky Item pick-up. Upon scheduling, residents may place up to four items out at the curb by 6:00 a.m. on their regular service day for pick-up. This service can be used weekly and is offered at no charge to residents.

Acceptable E-Waste Items

- Monitors and computer systems
- Televisions
- VCR and DVD players
- Cell phones
- Printers and copiers
- Radios, stereos, and tape players
- Microwaves and toasters/toaster oven
- Vacuum cleaners



Christmas Tree Recycling

Recycle your Christmas tree during the two weeks following the holiday. Please contact Burrtec at 760-340-2113 to schedule a Christmas tree pickup. To recycle your tree, cut it in half (if over 6 feet tall), remove all lights, tinsel, ornaments, metal stands, and water bowls, and place it curbside by 6:00 a.m. on your regular trash day.

Mandatory Commercial Recycling

State Law AB 341 Mandarory Commercial Recycling

State Law requires businesses with four cubic yards or more of waste per week and multi-family complexes with 5 units or more to recycle. Most facilities will fall under this requirement, but if you are unsure whether this applies to your business, please contact the City.

These are the traditional recyclables including paper, cardboard, plastic, glass and aluminum. Facilities have the option to self-haul, arrange for pick-up of the materials, or subscribe to the City's franchised hauler.

State Law AB 1826 Mandatory Commerical Organics Recycling

The same facilities that are required to comply with the guidelines above must also divert organic waste (food waste or green waste from landscaping).

Some Exemptions Apply To AB 1826

- Lack of sufficient space to provide organic material recycling bins
- Business is already recycling a significant portion of its organic waste
- The business does not generate at least one-half of a cubic yard of organic waste per week
- The business does not generate at least one cubic yard of organic waste per week, and can provide CalRcycle with information explaining the need for a higher exemption (can be revoked in 2020)
- · Limited-term exemptions for extraordinary and unforeseen events

State Law SB 1383

Requires cities to create ordinances to enforce organics diversion. Cities will have to track diversion and compliance.

Commercial and Industrial Waste & Recycling Services

Commercial Recycling

Businesses may be able to reduce their monthly trash bill by recycling their paper, cardboard, aluminum, and plastic and glass bottles/ containers. By recycling you will help keep reusable resources out of the landfills, maximize profits, and minimize expenses. Join leading Indio businesses by being proactive and implement a recycling program today.

If your business is not currently recycling please contact Burrtec at (760) 340-2113 to set up a commercial recycling program. Burrtec's District Environmental Coordinator will conduct a facility walk-through of your business to determine your waste and recycling needs. Once your business's needs have been assessed, service adjustments will be recommended accordingly.

The City of Indio offers indoor recycling containers to businesses at little or no cost while supplies last. For more information please contact the environmental programs coordinator at 760-625-1815 or email stoyoda@indio.org.

If you have any questions or need assistance getting started please contact the city at 760.625.1815 or stoyoda@indio.org.

Apartment/Multi-Family Housing Program

Most apartment and multi-family housing complexes use commercial trash and recycling bins. All trash and recycling materials must be placed in the bins with the lids closed.

State mandated Assembly Bill 341 requires all commercial and multifamily housing complexes with five or more units to recycle. If your complex is not currently recycling, please contact Burrtec at (760) 340-2113 to set up a commercial recycling program.



Commercial and Industrial Waste & Recycling Services

Bin Handling Instructions

- Lids on bins should be closed.
- Do not overload the bins. Maximum weight is 500 lbs

DARK GREY BIN — REGULAR TRASH

The dark grey bin is for regular trash, food waste, pet waste (secured in plastic bags), and any items that cannot be recycled.



Non Acceptable Items for the Trash Bin

- Construction debris, dirt, etc.
- Hazardous materials such as motor oil, cleaning products, pool chemicals, car batteries, etc.
- Medical products such as syringes
- Hot ashes or hot coals must be cooled to room temperature
- Bulky items such as furniture, appliances, etc.
- · Electronic items such as televisions, cell phones and computers
- Universal Waste such as household batteries and fluorescent bulbs



Commercial and Industrial Waste & Recycling Services

WHITE BIN — COMMINGLED RECYCLING

The white bin is for commingled recyclables such as glass, plastic and metal containers, cardboard, and paper items. For more detailed information, see acceptable/unacceptable items list below.

Empty recyclables directly into recycling container - NO bagged recyclables.

Acceptable items for the Recycle Bin

- · White and colored paper
- Newspapers
- Phonebooks
- Cardboard cereal boxes
- Magazines
- Junk mail
- Books
- File folders
- Envelopes

- Cardboard (flattened)
- Aluminum, steel, and tin cans
- Plastic bottles & containers numbered I-7 (see recycle symbol at bottom of container)
- Plastic medicine bottles (empty)
- · Glass bottles and jars
- Aerosol containers (empty)

RECYCLABLES SHOULD BE CLEAN, DRY AND EMPTY

X

Unacceptable Items for the Recycle Bin

- Food and liquid waste
- Food-stained paper items, e.g. used paper plates and pizza boxes
- Toilet and facial tissue
- Used paper towels
- Styrofoam



- Medical waste (including needles/syringes)
- Tyvek envelopes
- Non-numbered plastics
- Household chemicals
- Bubble wrap
- Padded envelopes
- Green waste
- Dishware
- Mirrors
- Window glass
- Oil
- Clothes
- Wax-coated cardboard
- Electronic equipment
- Batteries
- Light bulbs

Sustainability Collection Events

Electronic Waste

Electronic Waste can be brought to sustainability collection events. Desert Arc Recycling collects the electronic waste at no charge to Indio residents and disposes of the material responsibly. There is also a hard drive shredder available at the events.



Compost Exchange

The City of Indio provides compost exchange events where any resident can bring food waste and exchange it for compost. The compost is a rich soil amendment that can be used in house plants or in a garden. The food waste will be taken to a compost facility where it will be turned into compost.

Composting reduces greenhouse gas emissions that are created when food waste rots in landfills. Gardening provides exercise and promotes healthy eating. Food waste will not be accepted in plastic bags. Please bring food waste in containers that can be emptied on site and then returned to you. See Sustainability Calendar of Events section for a full list of dates, times and locations.

If you have any questions about the compost exchange, please contact the City of Indio's environmental programs coordinator at (760) 625-1815.

The UCR Desert Area Master Gardeners are available to answer any questions you may have about local plants and gardening. Contact: anrmgindio@ucanr.edu or call (760) 342-2511 and leave a message.

Free Document Shredding Events

To help Indio residents dispose of sensitive documents safely and securely, the City and Burrtec offer two free document shredding events per year. Acceptable items include paper clipped, stapled and bound office and/or glossy paper, file folders, and envelopes. Binders and notebooks will not be accepted. No appointment is necessary and space is limited, so please bring only confidential materials. Individuals are allowed a maximum of four (4) banker-boxes of documents. In addition, Desert Arc Recycling provides shredding services during some of the City's collection events. These services are free for Indio residents. Please see Sustainability Calendar of Events for specific information.

Sustainability Collection Events

Used Oil & Oil Filter

The City holds used oil and used oil filter collection events to make it as convenient as possible for residents to dispose of these materials responsibly. Oil and filters that are illegally dumped pollute our community and can be devastating to the environment.

Note: When transporting used oil, it must be stored properly in a clean, sealed, and uncontaminated container. It is illegal to transport more than five gallons of used oil in your personal vehicle. See Sustainability Calendar of Events for full list of times and locations.



Free Household Hazardous Waste Collection Events

The County of Riverside holds temporary HHW collection events where the full range of household hazardous waste can be disposed at no charge. In addition, the City of Indio received grant funding from CalRecycle to hold additional HHW collection events. Three events are scheduled in Indio. See Sustainability Calendar of Events section for a full list of dates, times and locations.

Tires

Used tires from residents can be disposed of at no charge at the used oil and oil filter collection events. Only passenger and light truck tires will be accepted. No tire rims will be accepted, all tires must be removed from the rim. A limit of 9 tires can be accepted at one time from a resident but multiple trips are allowed. Tires from businesses will not be accepted. See Sustainability Calendar of Events for full list of times and locations.



Sharps Waste Disposal

The Sharps program is easy to use and allows Indio residents to properly dispose of used needles and syringes, protecting themselves, their families and their community. The program is completely confidential and, best of all, is available FREE to Indio residents. Residents are allowed four FREE replacement containers per year.

How to Participate

To receive your FREE Sharps Disposal by Mail™ container, you must provide proof that you are a resident of Indio. Such proof can include one of the following:

- · Driver's license
- Utility bill

Residents who use hypodermic needles, syringes, lancets, and pen needles can pick up free disposal containers at the following participating pharmacies:



CVS Pharmacy - 82270 Highway III

Ph: (760) 342-2008

Rite Aid Pharmacy - 47985 Monroe Street

Ph: (760) 347-3646

Walgreens Pharmacy - 80925 Highway III

Ph: (760) 347-8274

Walmart Pharmacy - 82491 Avenue 42 Store 2181 Ph: (760) 262-8530

Prescription Medication Disposal

Medicine mail-back containers are available at the Indio City Hall located at 100 Civic Center Mall. Any resident can stop by and pick up a mail-back container. Take the container home and fill it with any unused medications. The mail-back container is pre-paid so there is no cost to residents.

Used Oil and Filter Certified Collection Centers

To find the certified collection centers in Indio, please go to: https://www2.calrecycle.ca.gov/UsedOil/CertifiedCenters/



Anti-freeze, Batteries, Oil and Paint (ABOP) and Universal Waste Drop-off Facility

Universal waste (U-Waste) and ABOP materials include products containing low levels of hazardous metals such as lead, mercury, cadmium, and chromium. These items can potentially contaminate soil and groundwater if deposited into landfills.

Indio residents can drop off their Universal Waste at the ABOP facility located at the Coachella Valley Transfer Station.

87-011 A Landfill Road Coachella, CA

Monday - Friday 8:00 a.m.-5:00 p.m. Saturday 8:00 a.m.-1:00 p.m. (the first three Saturdays of the month) Saturday 8:00 a.m.-12:00 p.m. (the remaining Saturdays of the month)

Acceptable U-Waste Items

- Common household batteries
- · Fluorescent tubes, bulbs and lamps containing mercury
- Halogen bulbs
- Thermostats
- · Electrical switches and relays
- Non-empty aerosol cans (if cans are empty, they can be placed in the grey recycle barrel)

Household Hazardous Waste

Household Hazardous Waste (HHW), such as pesticides, paint thinners, cleansers, fluorescent tubes, etc. can be disposed of at the Palm Springs Regional Permanent HHW Collection Facility:

I 100 Vella Road Palm Springs, CA 92264 Non-Holiday Saturdays only: October - May 9:00 a.m.-2:00 p.m. June - September 7:00 a.m.-12:00 p.m.



Or take to a temporary event.

Paint Care

You can dispose of old unused paint at various facilities in the Coachella Valley at no cost through the PaintCare program. Most of the drop-off sites are local paint stores that are open during convenient business hours. You can take old paint to a paint care facility even if you did not purchase the paint from that store. You can find more information and a convenient, local PaintCare drop-off location at: www.paintcare.org



Household Battery Recycling

Household batteries are considered hazardous waste and should not be disposed with the residential garbage. The City of Indio provides drop off places where residents can bring their used household batteries and the City will recycle them. Just bring household batteries to any of the following locations:

Indio City Hall

100 Civic Center Mall (760) 391-4000

Indio Water Authority

83-101 Avenue 45 (760) 391-4038

Indio Senior Center

45-700 Aladdin Street (760) 391-4170

Indio Teen Center

81-678 Avenue 46 (760) 541-4400

Indio Chamber of Commerce

82921 Indio Blvd (760) 347-0676

Be sure to check hours and closures for each facility.



Stormwater

When it rains, stormwater can pick up pollution and litter in the streets and wash these contaminates into storm drains. Pollution from stormwater remains untreated as it spreads throughout our community. Please make sure all waste goes in to the proper container and keep waste container lids closed when not in use. Remember, Only Rain Down the Drain.

Frequently Asked Questions

What should I do with my barrels if I move?

Please leave your barrels for the next resident. Barrels are provided for your use, but remain the property of Burrtec Waste & Recycling Services.

How should I handle any problems regarding my trash and recycling service, such as: missed pick-up, broken, stolen barrels, etc.?

Questions and issues related to service and/or barrels should be directed to Burrtec at (760) 340-2113.

What should I do if my collection day falls on a holiday?

When a holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. Burrtec observes the following holidays:

- New Year's Day
- Memorial Day
- Independence Day
 Christmas Day
- Labor Day
- Thanksgiving Day

How can I eliminate unwanted junk mail?

Your recycling probably contains a large amount of unwanted "junk mail." You can now remove your name from national mailing lists that barrage you with daily supply of unwanted "junk mail." Write to the Mail Preference Service. After three months, your unwanted mail should decrease by 75 percent.

You may register by mailing your name, home address, and signature in a letter or on a postcard to:

MAIL PREFERENCE SERVICE DIRECT MARKETING ASSOCIATION P.O. Box 9008, Farmingdale, NY 11735-9008

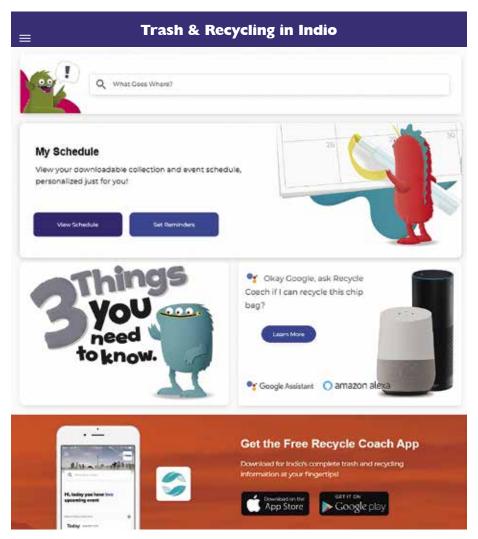
For information only, call (212) 768-7277 ext. 1888 or visit www.dmaconsumers.org There may be a charge associated with this service.

Are there any special services provided for disabled persons?

Any disabled person who meets the Department of Motor Vehicles requirements for an N-I permanent disabled placard is entitled to special walk-in backyard or side yard collection of trash, recyclable, and green waste, at no charge. Contact Burrtec's Customer Service Department at (760) 340-2113 for more information.

Recycle Coach App

If you are ever unsure of how to dispose of an item, please visit www.indio.org/recycle. Enter the name of the item in the What Goes Where tool, and it will give you the disposal information. You can even download the app to your phone for easier access. The app also works with Amazon Alexa and Google Assistant..."Alexa, how do I dispose of a toaster oven?"



City of Indio Sustainability Collection Events 2020 Event Time Location **Dates** 3/14/2020 **Used Oil** Indio Water **Used Oil Filters** 5/16/2020 Authority/ 9:00 am until Tires Corporate Yard **Electronic Waste** noon 83101 Avenue 45, 9/12/2020 Paper Shredding

Compost Exchange	O / 1 = /= 0 = 0		92201
Compost Exchange	10/17/2020		
Indio Household Hazardous Waste Collection	9/19/2020	9:00 am until 2:00 pm	Indio Corporate Yard 83101 Avenue 45, 92201
Riverside County Household Hazardous	5/30/2020	9:00 am until	Riverside County Fair Grounds
Waste Collection	12/12/2020	2:00 pm	46-350 Arabia Street, 92201
Shred Event	5/2/2020	7:00 am until 11:00 am or	Greater CV Chamber of Commerce
Office Event	10/3/2020	until the truck fills up	82921 Indio Blvd, 92201
21			