



Dear Valued Customer,

Burrtec has upgraded the online billing software and Auto-Pay program as of January 01, 2018. You will be assigned a new customer number. If you are already participating in our FREE and convenient Auto-Pay program, you must enroll under your newly assigned customer number along with an assigned enrollment number that is included in the new invoice. You can enroll online by visiting our website at Burrtec.com, clicking on the "Online Bill Pay" and following the instructions.

Burrtec offers other easy methods to pay your bill. For your convenience, you can continue to pay by mail or you can pay via our website (Burrtec.com), Automated Payment Service (888-298-5161), or live with a Customer Service Representative (909- 889-1969). Credit card and Electronic check payments are accepted.

We thank you for your understanding and support during this transition. If there are any questions, please contact our Customer Service department.

Thank you for your continued patronage.

How to Read Your Invoice

Customer Statement

Customer service phone number for account inquiries.



Easy-to-follow description of the services rendered and the amount billed.



Regular service reminders and recycling updates.



Contact Information

Burrtec Waste Industries, Inc.
(909) 889-1969



www.burrtec.com

Burrtec Waste Industries, Inc. 5455 Industrial Parkway San Bernardino, CA 92407 (909) 889-1969		Burrtec Customer 12345 Anystreet Anytown, CA 12345		<table border="1"> <tr> <td>Customer Number</td> <td>XXXXXXXXXX</td> </tr> <tr> <td>Invoice Number</td> <td>XXXXXXXXXX</td> </tr> <tr> <td>Statement Date</td> <td>01/01/18</td> </tr> <tr> <td>Service Period</td> <td>January 2018</td> </tr> </table>		Customer Number	XXXXXXXXXX	Invoice Number	XXXXXXXXXX	Statement Date	01/01/18	Service Period	January 2018
Customer Number	XXXXXXXXXX												
Invoice Number	XXXXXXXXXX												
Statement Date	01/01/18												
Service Period	January 2018												
Date	Quantity	Description	Charges	Credits	Totals								
		Total Previous Balance			0.00								
		Other Charges and Payments											
		Current Charges											
01/01/18	1	For Service at: 12345 Anystreet Trash Service	0.00										
		Total Amount Due On Receipt			0.00								

SAMPLE

"We'll Take Care Of It"

Holiday Schedule - Our offices will be closed November 23, December 25 and January 1, in observance of the Thanksgiving, Christmas and New Year holidays. Your collection service will be delayed one day for the remainder of these weeks. Have a safe holiday season!

Customer Service Hours are Monday - Friday, 8:00 AM to 5:00 PM. For your convenience, you can pay this invoice online. Please go to www.burrtec.com and click on OnlineBillPay. Your enrollment # is XXXXXXXXXX. Payments may also be made in person at our Customer Service Office. Please contact Customer Service at (XXX) XXX-XXXX for assistance.

www.burrtec.com

Please detach this portion and return with payment. Do NOT send cash.

Burrtec Waste Industries, Inc. 5455 Industrial Parkway San Bernardino, CA 92407	<table border="1"> <tr> <td>Customer Number</td> <td>XXXXXXXXXX</td> </tr> <tr> <td>Service Period</td> <td>January 2018</td> </tr> <tr> <td>Due By</td> <td>Upon Receipt</td> </tr> <tr> <td>Total Due</td> <td>\$XX.XX</td> </tr> </table>	Customer Number	XXXXXXXXXX	Service Period	January 2018	Due By	Upon Receipt	Total Due	\$XX.XX
Customer Number	XXXXXXXXXX								
Service Period	January 2018								
Due By	Upon Receipt								
Total Due	\$XX.XX								

Enter Amount Paid: \$ _____

Send payment to:

<p>Burrtec Waste Industries, Inc. 5455 Industrial Pkwy San Bernardino, CA 92407</p>	<p>Burrtec Waste Industries, Inc. Payment Processing Center P.O. Box XXXX Buena Park, CA XXXXX</p>
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← New Customer Number
← Quick reference account and billing information.

← Customer Service information and details regarding online billing method.
← Easy-tear perforation. Keep the top portion for your records.

← Return Coupon

← Remittance address for fast account processing.