



## Dear Valued Customer.

Burrtec Waste Industries, Inc. continues to upgrade the online billing software and Auto-Pay program. While there will be no change in your service, you will be assigned a new account number. If you are interested in continuing to participate in our FREE and convenient Auto-Pay program, you must re-register under your newly assigned customer account number along with an assigned enrollment number. These numbers are reflected on the enclosed invoice. You can register on-line by visiting our website at www.burrtec.com and click on the "Online Bill Pay" and follow the instructions.

If you elect not to re-register for Auto-Pay, there is nothing more for you to do. You can simply return payment with the remittance stub on the enclosed invoice and you will continue to receive a paper invoice payable for services via USPS mail each billing period.

We thank you for your understanding and support during this transition. If there are any questions or comments, please contact our Customer Service Department at (760) 256-2730.

Thank you for your continued patronage.

## **How to Read Your Invoice**

## **Customer Statement**

Customer service phone number for account inquiries.



Easy-to-follow description of the waste and/or recycling collection service you receive and the amount billed.



Regular service reminders and recycling updates.





## **Return Coupon**



Easy-tear perforation.

Keep the top portion for your records.



Quick reference account and billing information.



Remittance address for fast account processing.