

Winter 2025/2026

BURRTEC NEWS

WASTE AND RECYCLING NEWSLETTER

Sponsored by Burrtec Waste Industries for the City of Grand Terrace Residents

Contact Information

Burrtec Waste Industries

5455 Industrial Parkway
San Bernardino, CA 92407

Automated Payment Service

(888) 298-5161

Customer Service

(909) 889-1969

Hours of Operation

Monday-Friday
8:00 am to 5:00 pm

Website

Burrtec.com

Follow us on



CITY OF GRAND TERRACE
<http://www.grandterrace-ca.gov/>

Extra Holiday Waste

Approximately 80% of holiday trash is recyclable. All gift boxes, wrapping paper, greeting cards, and cardboard packaging are items that may be placed in the recycling barrel. Burrtec will collect excess holiday trash and recyclables for a 1 week period after Christmas Day. Single-family residences may place excess holiday trash/recyclables in bags alongside their containers on collection day.

Holiday Tree Collection

Burrtec will pick up and recycle your Christmas tree. Please place it at the curb on your regular collection day, starting after Christmas. This service will be available for about two weeks following the holiday.

- ✓ Make sure your tree stand is removed, as well as all lights, ornaments, tinsel and other decorations.
- ✓ Do not place them inside or on top of any barrel.
- ✓ Do not block sidewalks, driveways, cars or mailboxes.
- ✓ Please cut large trees (over 6 feet) in half.
- ✓ Artificial trees are not accepted.
- ✓ We will accept trees with flocking decoration.

Sewer Rate Update

Since residential sewer charges are included on your Burrtec bill, the City of Grand Terrace is sharing this update for your awareness. Sewer service rates approved by the City of Colton remain in effect, and fees collected since July 2024 are valid under the adopted rate schedule through July 2028. No credits or reimbursements will be issued, as the Proposition 218 noticing process conducted by the City of Colton met legal requirements.

For residential sewer billing questions, contact Burrtec at 909-889-1969. For commercial accounts, contact the City of Colton Wastewater Division at 909-370-6131.

Windy Day Advisory

Weather conditions cause problems with the collection of trash and recyclables. Containers frequently tip over, causing spillage and materials to get strewn throughout streets and neighborhoods. To assist in the prevention of these situations, the following are suggestions:

- Bag and tie trash and/or recyclables before placing in barrels – This will make clean-up efforts easier should the barrels blow over.
- Avoid placing trash and/or recycling out on windy days – If possible, do not set your trash or recyclables out for collection on windy days. Bag any excessive trash and recyclables that will not fit in your barrel and Burrtec will collect all accumulated bags along with your containers on your next scheduled collection day.
- **Report a missing container by visiting:** Burrtec.com/request-services/
 1. Fill out the service request form
 2. Select **Residential Services**
 3. In the text box, specify: **Barrel missing due to wind**
 4. Complete the balance of the form

If you have any other questions, please contact Burrtec at (909) 889-1969. Thank you for your assistance in keeping your neighborhoods clean



FREE CHRISTMAS TREE MULCH

Available mid-January to
mid-February or while supplies last.

Burrtec's Material Recovery Facilities (MRF) offer Christmas tree mulch at NO ADDITIONAL CHARGE. The Christmas tree mulch is provided on a first come, first serve basis. Mulch is available while supplies last. New stock is replenished daily. Other landscape products such as compost, mulch and wood chips are also available for purchase.

WEST VALLEY TRANSFER STATION/MRF

13373 Napa Street, Fontana, CA 92335
(909) 899-0911
Monday - Friday, 7am - 6pm
Saturday 7am - 3pm
Sunday 8am - 3pm

AGUA MANSA TRANSFER STATION/MRF

1830 Agua Mansa Road, Jurupa Valley, CA 92509
(951) 786-0544
Monday - Friday, 7am - 6pm
Saturday 7am - 4:30pm
Sunday 8am - 3pm

Can't Stand the Smell?

Below are some tips to help you reduce barrel odors:

- Place your green barrels on your lawn and rinse with soap and water to prevent any foods from sticking to the inside.
- Place food waste in a bag before disposing in green organics barrel.
- Place your trash in a plastic garbage bag and make sure that it's securely tied before placing into barrels.

Good barrel hygiene is the secret to maintaining an odor-free barrel and an easy way to keep away unwanted insects.

Holiday Schedule

Please note that services are interrupted on the following holidays:

- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Year's Day

When the holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.

Household Hazardous Waste

The City of Grand Terrace offers free disposal of Household Hazardous Waste through the San Bernardino County Fire Department:

San Bernardino County Fire Department HHW

S.B. International Airport
2824 East "W" Street, Bldg. 302
San Bernardino, CA
Ph: 1-800-OILY-CAT
Hours
Monday - Friday
9:00 am - 4:00 pm.



Allowable Items

Up to 15 gallons or 125 pounds of the following may be taken by residents to the disposal center per visit:

- ✓ Paint
- ✓ Herbicides
- ✓ Pesticides
- ✓ Cleaning Products
- ✓ Outdated Medication
- ✓ Batteries
- ✓ Fluorescent Tubes
- ✓ Cell Phones
- ✓ Automobile Fluids
- ✓ Electronic waste

Non-Allowable Items

The following items are not allowed: Contact the San Bernardino County Fire Department for proper disposal facilities.

- ✗ Infectious Materials (bio-hazards)
- ✗ Explosives
- ✗ Radioactive Materials
- ✗ Asbestos



Scavenging is Against the Law



Scavenging is the removal of recyclable materials placed at a designated location for the purpose of collection and recycling by an authorized agent.

- For your safety, do not confront the scavenger.
- Get a description of the person and a vehicle description including license plate.
- Report the crime by contacting local Law Enforcement.