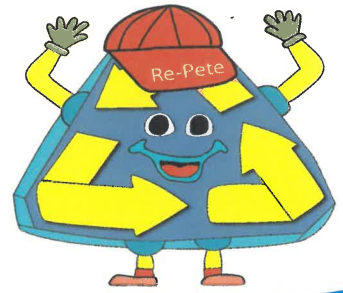


RE-PETE News

SPONSORED BY THE CITY OF HIGHLAND,
& BURRTEC WASTE INDUSTRIES, INC



February 2019

Used Oil Filter Exchange & Recycling Event

Bring Used Oil Filters to Recycle and
Exchange for Up to \$12 Oil Filter Voucher

FREE!

AutoZone

Join us on...

Date: Saturday, March 9, 2019

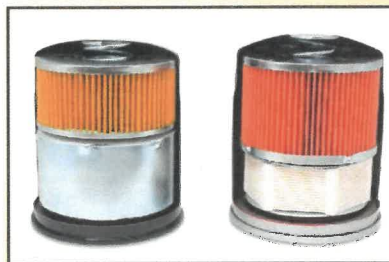
Time: 9 a.m. to 2 p.m.

Location: AutoZone
27292 Baseline Road
Highland, CA 92346

Keep in mind...

- Up to \$12 oil filter voucher per household maximum (limited supply)
- Expiration: 2 p.m. Saturday, March 9, 2019
- Valid at the location above only
- No exchange or cash refund after event
- Recycle oil filter safely: drain for 12 hours and transport in non-leaking container or bag
- Available to San Bernardino County residents only – bring ID or utility bill for verification

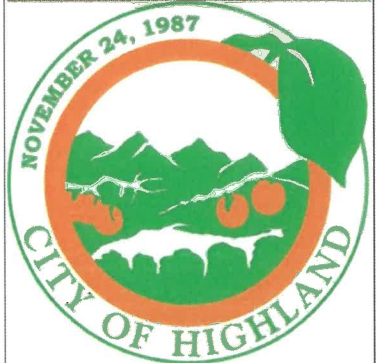
For information, call 909.382.5401 or 1.800.Oily Cat (645.9228)



Contact Information



5455 Industrial Parkway
San Bernardino, CA
909-889-1969
Hours of Operation:
Mon-Fri 8am to 5pm
www.burrtec.com/highland



27215 Base Line
Highland, CA 92346
Public Services Division
909-864-8732 ext. 271
Hours of Operation
7:30am to 5:30pm
Mon-Thur



Funded By
CalRecycle



What You Should Know About Street Sweeping in Highland

1) In residential areas, the street sweeper can sweep **anytime** from *7am to 5pm*, the day after your solid waste collection day.

2) If solid waste collection is delayed one day due to a holiday, the street sweeper will be delayed one day as well.

3) Since sweeping is done as close to the curb as possible, things like overhanging tree branches, basketball hoops and solid waste collection carts can hinder the cleaning effectiveness.

Help us to serve you better by removing all possible obstacles from the street on your scheduled day. Although the City of Highland does not enforce street sweeping parking restrictions, we appreciate your assistance in keeping the streets clear on your scheduled day.

4) Street sweeping also serves as one of our Best Management Practices (BMP) to control and improve water quality. This BMP helps us maintain compliance with the State-mandated Stormwater Program requirements!



For more information or to report a street sweeping complaint please contact the Public Services Division at 909-864-8732 ext. 271

Billing Changes for Solid Waste Program Fee Frequently Asked Questions

Why is my residential trash and recycling invoice now being billed on the County Property Tax Bill?

In June 2018, the City of Highland approved a plan for placing the solid waste program fee on the San Bernardino County Property Tax Bill. The property tax billing provides community wide service benefits, cost-effective billing and an environmentally responsible approach to meeting State Mandated Waste Diversion Requirements.

When will this change take effect?

The first property tax bill to include the solid waste program fee was on the Fiscal 2018/2019 San Bernardino County Property Tax Bill, which covers waste collections services for September 2018 through June 2019. The last bi-monthly invoice from Burrtec included July and August 2018 collection services.

How will customers know of future rate changes?

Notices of proposed annual service rate adjustments will be mailed, to property owners at least 45 days in advance, in compliance with state law. All rate adjustments will continue to require a public hearing and City Council approval.

Will this affect the bulky item pick-ups per year?

Yes, as part of the collection service benefit adjustment, this service has been increased to allow residents up to 4 bulky item collections per year, including up to 5 items per collection. To schedule a collection, please call Burrtec at (909) 889-1969.

What happens if I change my trash or recycling service throughout the year?

After September 2018, customers who request additional services (such as extra barrels or pull-out service) during the year will receive an invoice for those services directly from Burrtec. Customers are required to submit payment directly to Burrtec for the additional services requested throughout the year. Customer's new service level charges will be included in the following year's property tax bill. Customers who decrease service (remove extra barrels or pull-out service) will receive a credit towards the next year's property tax bill or may request a refund directly from Burrtec.

What happens when I sell my house?

When you sell your home, any refund due will be sorted out by the title company during escrow process, just as your property taxes and other fees on the property tax bill are handled.

I have property taxes paid through an escrow account with my lender. How will solid waste program fee billing work in this case?

If the property tax bill is paid by your lender, you will pay for your solid waste program fee through the same process, similar to how you pay for other fees and assessments that appear on the property tax bill.

If you have any further questions, please contact Public Services 909-864-6861 ext. 271 or Burrtec at 909-889-1969 or inlandempirecs@burrtec.com.

Did You Know....

This is a citable offense:

HMC Section 8.32.020.B.3 — Declaration of a Public Nuisance. *Trash, garbage or refuse bins (carts), boxes or such containers stored in front or side yards and are visible from public streets and/or neighboring property(ies)*

For more information or questions regarding the residential rental program please contact Code Enforcement at 909-864-8732 ext. 201.